

**H1N1 Alert:**  
**IMPORTANT INFORMATION FOR OUR PATIENTS AND VISITORS**  
**Change in Visitation Policy**  
**Effective Nov. 5, 2009 until further notice**

Due to the increase in the H1N1 virus in our community, all four Syracuse hospitals – including Crouse Hospital – have agreed to limit visiting hours and place restrictions on the number of visitors allowed into the hospitals. This is being done to protect patients and staff and limit exposure to the virus within the hospital.

Visitation Policy in effect:

- **Visiting hours are noon to 8 p.m. daily.**
- **Patients may have a total of TWO visitors PER DAY only (must be the same two visitors per day)**
- **All visitors must be 18 or older (under 18 will not be permitted to visit)**

We know there will be some exceptions to this new policy, and we will maintain a degree of flexibility as we implement these restrictions to accommodate the needs of our patients and visitors.

**PRIMARY EXCEPTIONS are:**

**1) Day of surgery patients (inpatient/outpatient):**

→ A total of 2 visitors per day – at any time

**2) NICU:**

→ Parents only – at any time (within normal NICU visiting hours)

**3) L&D – Laboring patients (8 Irving):**

→ Father of baby/significant other & coaches – at any time of day.  
Maximum of two coaches will be allowed.

**4) Post-Partum & Antepartum (7 Irving & 8 Irving):**

→ Father of baby/significant other visitation will not change.  
→ Mother may have up to two (2) additional visitors from 12 Noon to 8 p.m.

## 5) ICU

→ No restrictions for critically ill patients

## 6) Vendors:

→ Vendors must have a specific reason of *critical need* to visit the hospital. Vendors will be screened through Security at entrances; Security will then call the manager to confirm appointment.

Any other exceptions being requested by a visitor to the hospital will be addressed by Crouse Security personnel.

## Access to Crouse Hospital

Main access points to the hospital – Irving Ave. entrance, POB tunnel and Emergency Department, will be staffed and monitored around the clock.

All visitors will be logged in and given a temporary visitor's pass:

**White** for visiting patient care units

**Red** for visiting in the ED

**Other Color** for all other visitors to clinical and non-clinical locations within the hospital.

We appreciate your understanding while restricted visitation is in place at Crouse Hospital for the protection of our patients, families, visitors and staff.

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