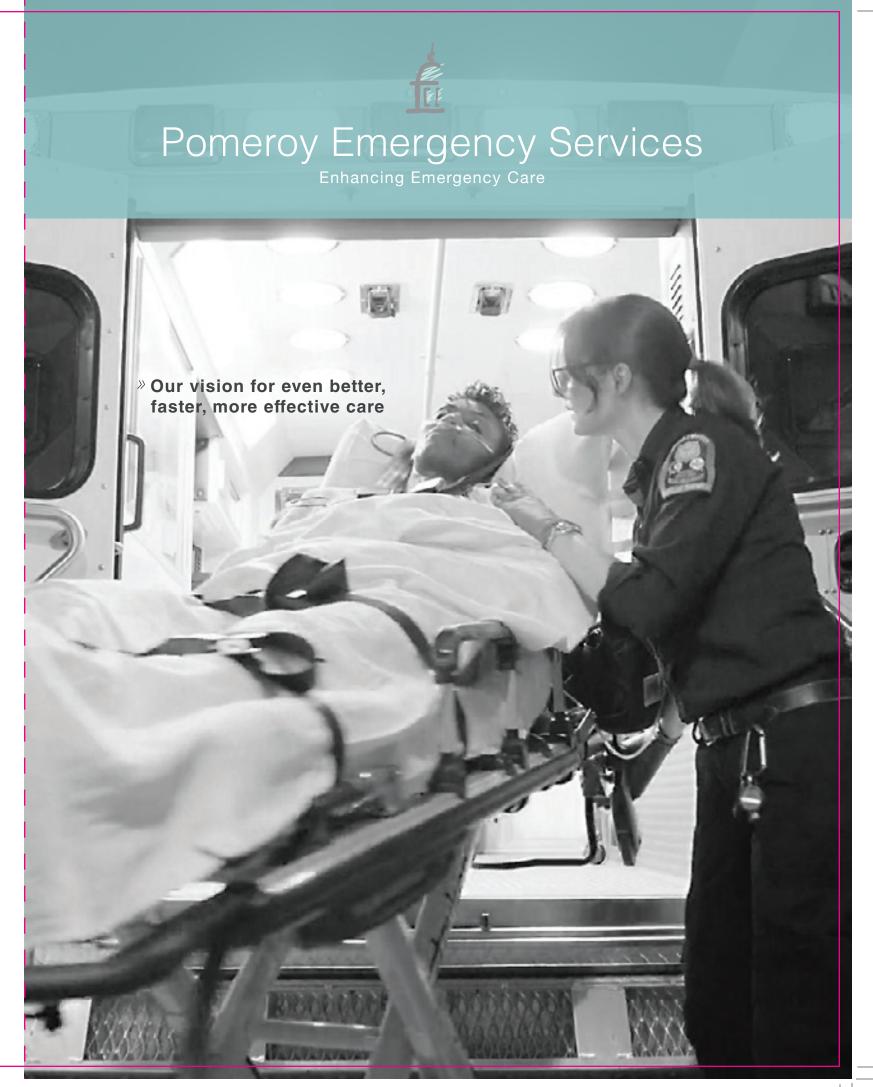




Crouse Health Foundation
736 Irving Avenue, Syracuse, NY 13210
315/470-7702 crouse.org/crousecares



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When every second counts, more patients count on Pomeroy Emergency Services at Crouse Hospital.

An Emergency Room is often referred to as the front door of a hospital, since many patients come here first and may need to be admitted. Crouse's Pomeroy Emergency Services Department is the busiest in the area, providing lifesaving care to more than 82,000 patients annually.

When a patient arrives at Crouse, we assess his or her condition and move the patient quickly to the most appropriate treatment area. We also consider how best to make our patients and family members more comfortable and less anxious.

This patient-centered approach is why more people say "Take me to Crouse" for emergency care. And while our Emergency Services team is the most efficient in Syracuse, enhanced facilities and equipment will allow us to provide even better care to our community.

The wait for a new Emergency Services Department at Crouse is over.

The Pomeroy Emergency Services Department will more than triple in size. An improved, modern design will allow us to move patients faster, and more comfortably and safely through triage. The benefit? Enhanced provider efficiencies, decreased wait times and better outcomes and satisfaction for our patients. The plan entails:

- Relocating the Observation Unit, currently on the fifth floor of the Memorial Tower, to the area directly adjacent to the critical care area of the Emergency Department. The result: moving patients quickly and efficiently to individual treatment suites.
- Doubling the number of covered ambulance bays to permit direct patient transport into the critical care area of the ED.
- Greeting walk-in patients in a triage area to more quickly assess who requires immediate critical care and whose conditions are less urgent.

- Dedicating two rooms for patients with behavioral health issues.
- Creating two isolation rooms equipped to handle airborne contamination to better protect patients, staff and the community.
- Building an area dedicated to orthopedic issues.
- Providing a dedicated bereavement room for families to maintain their dignity and consult with staff privately during difficult times.

The new Pomeroy Emergency
Services Department is a tangible
expression of our mission to
provide the best patient care
in our community.

For updated campaign information, visit crouse.org/crousecares



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