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CENTERSTATE  
CORPORATION FOR ECONOMIC OPPORTUNITY

# GUIDE TO CROUSE HOSPITAL MEDICAL PROGRAMS AND SERVICES

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 **CROUSE HOSPITAL**  
*Your care. In our hands.*

## Crouse Facts

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### Crouse Hospital...

- Is the New York State-designated REGIONAL REFERRAL CENTER for PERINATAL & NEONATAL INTENSIVE CARE (NICU) SERVICES
- Is one of nine nationally accredited CHEST PAIN CENTERS in New York State and the first nationally accredited HEART FAILURE CENTER in the state
- Performs more ROBOTIC SURGICAL PROCEDURES using the da Vinci system than any other Syracuse hospital
- Has the largest OUTPATIENT SURGERY program in Central New York
- Operates the region's only PEDIATRIC CARDIAC CATHETERIZATION SERVICE
- Is a New York State-designated REGIONAL STROKE CENTER (and the first area hospital to achieve 'Gold Plus' quality performance status from the American Heart/Stroke Associations)
- Is the only Syracuse hospital to participate in The Leapfrog Group's national patient safety and quality improvement initiative.
- Delivers more babies than any other hospital in Central New York
- Operates the only HOSPITAL-BASED SUBSTANCE ABUSE TREATMENT SERVICE in Central New York
- Is the first – and only – U.S. hospital to receive the OPTIMAS AWARD FOR GENERAL EXCELLENCE from *Workforce Management* magazine (for sustained financial, operational and employee satisfaction performance)
- Has GRADUATED MORE THAN 4,800 STUDENTS from the Crouse Hospital College of Nursing since its founding in 1913



### MD Hotline 315/470-8000

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To enhance communications with our physicians, Crouse Hospital provides you with a dedicated, physician-only phone number to call with any problem, concern or issue you may have. Call **315/470-8000** *anytime* (24/7) you have an issue with the hospital or any of the services we provide you or your patients.

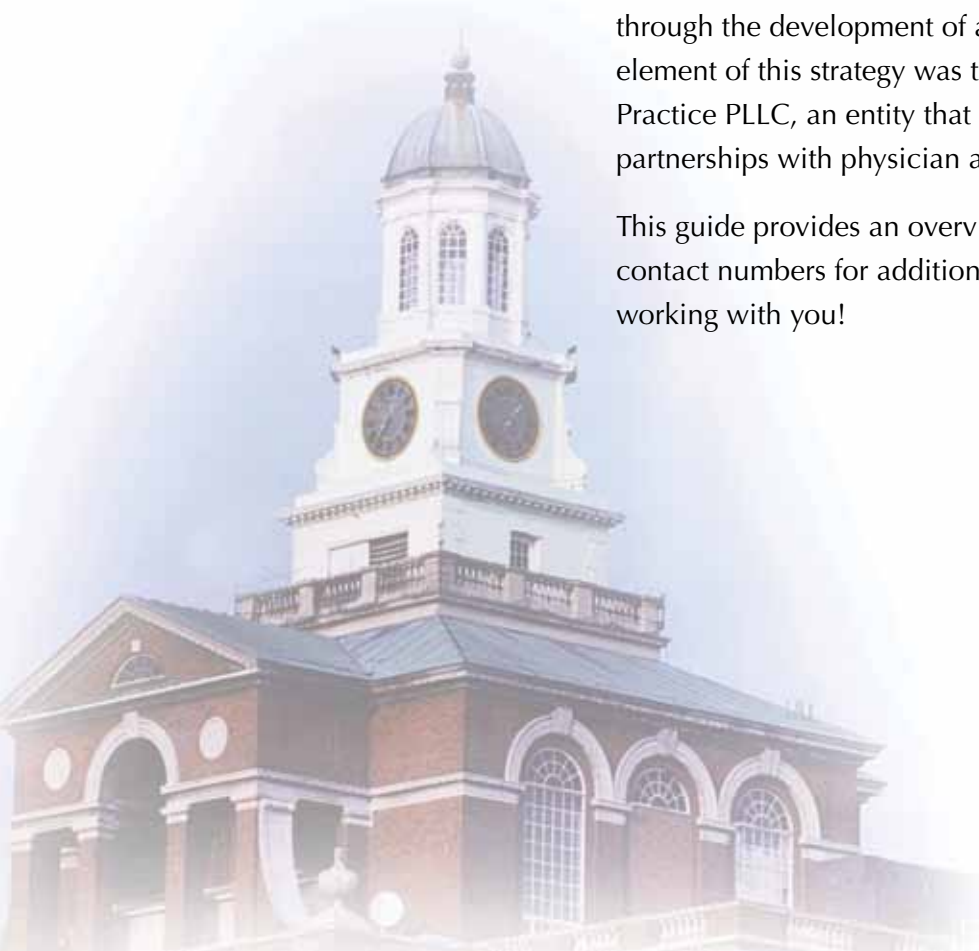


**A**s a leading Central New York healthcare provider, our team is focused on clinical excellence, from high-risk obstetrical care to diagnostic and interventional cardiac services, and from medical imaging to the latest in robotic surgery. We're also home to a number of unique services not available at any other area hospital, including the region's only Level 4 neonatal intensive care unit and the area's only hospital-based chemical dependency treatment service and pediatric cardiac catheterization program.

Reflecting our strong commitment to performance excellence – and our passion for continual improvement – we're proud to have two full-time physicians in dedicated, quality-focused leadership roles: Dennis Brown, MD, as Senior Surgical Quality Director, and Mickey Lebowitz, MD, as Senior Medical Quality Director. Both are well-respected physicians who work closely with our medical and nursing staffs and other members of the healthcare team to help deliver on our mission of providing the best in patient care.

A strategic focus for Crouse is to strengthen alignment with physicians who want to affiliate with our organization. This will be accomplished through the development of an integrated delivery network. A key element of this strategy was the formation in 2010 of Crouse Medical Practice PLLC, an entity that provides the structure to develop closer partnerships with physician and medical groups.

This guide provides an overview of our services as well as contact numbers for additional information. We look forward to working with you!





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## INPATIENT SERVICES

### Aging & Complex Care Services

Respect and empowerment are at the heart of our philosophy for caring for adult patients with complex needs. The mission of Crouse Hospital's Aging and Complex Care Services is to ensure that our patients receive care based on best practices and the most up-to-date advances in medicine for aging adults with chronic care needs. Crouse is the only hospital in Central New York to hold NICHE (Nurses Improving the Care of Healthsystem Elders) classification. This means our specialized staff receives ongoing education about the latest in senior medicine and clinical practices. We're also proud to be one of just six U.S. hospitals invited to participate in the ground-breaking Medicare Innovations Collaborative national research project (Med-IC), dedicated to improving care for adults with complex care needs.

- Care Transitions program serving patients with a variety of cardiac conditions (CHF, AFib, MI), COPD patients and patients with complex transition needs
- Senior Centered Care volunteer program
- ACE (Acute Care for the Elderly) patient rounding

**Medical Director**

*David Dube, MD*

315/464-5540

**Interim Program Director**

*Judy Hamlin, RN*

315/470-2910

### Bariatric Surgery

Crouse Hospital's Weight Loss Surgery program offers a comprehensive, personalized approach to bariatric surgery, helping patients in their commitment to a healthier lifestyle. Our multidisciplinary team offers an individualized program to meet each patient's specific needs and goals. To ensure patient satisfaction and long-term success, the program includes extensive patient education and ongoing support group activity with others who have had the surgery and long-term clinical follow-up.

**Medical Directors**

*Jeffrey DeSimone, MD*

*Kenneth Cooper, DO*

315/470-7364

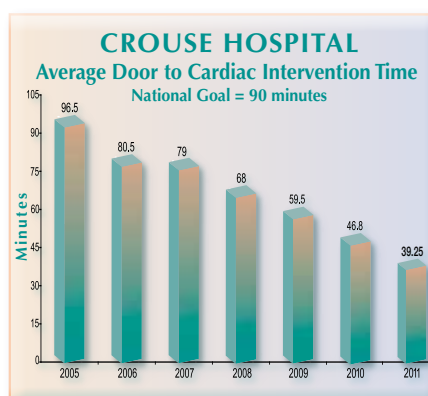
**Program Administrator**

*Tammy Holbert, RN, BSN*

315/470-8974

### Cardiac Care

Crouse's Cardiac Care Center combines experienced personnel, breakthrough technology and heartfelt compassion, setting the framework for the quality care we provide our patients from throughout Central New York. Our center is equipped to provide comprehensive diagnostic and interventional care for virtually every type of





**Medical Director**

*Joseph Battaglia, MD*  
315/470-7409

**Program Director**

*Rob Pikarsky*  
315/470-8814

**To schedule a referral:**

**315/470-8715**  
*(this # applies to all services listed under Cardiac Care)*

**Medical Director**

*Kwabena Boahene, MD*  
315/470-7409

**Program Director**

*Rob Pikarsky*  
315/470-8814

adult and pediatric heart disorder. We perform both non-invasive and invasive procedures, including cardiac catheterization, electrophysiology/ablation and echocardiography/ECG studies.

Crouse Hospital has earned national designation as an accredited Chest Pain Center and Heart Failure Center from the Society of Chest Pain Centers, the only hospital in New York State with this dual designation. We are also home to the region's only pediatric cardiac catheterization program.

**Cardiac Catheterization**

- Angioplasty
- Atherectomy
- Coronary artery stents (metal and drug eluting)
- Radial artery approach to stents and angioplasty
- Right heart catheterization
- Endomyocardial biopsies
- Diagnostic catheterization
- Intravascular ultrasound (IVUS)
- Pacemaker implantation
- Pacemaker implantation (MRI Compatible)
- Pacemaker monitoring
- Pediatric cardiac catheterization
- Percutaneous ASD/PFO closure
- Intra-cardiac defibrillator implantation (ICD)
- Intra-cardiac defibrillator implantation (ICD - MRI compatible)
- Cardiac resynchronization therapy (CRT) with a bi-ventricular device

**Electrophysiology**

- Electrophysiology studies (cardiac mapping)
- Catheter ablation (cardiac)
- Atrial fibrillation ablation
- Pacemaker implantation
- Pacemaker implantation (MRI compatible)
- Pacemaker monitoring
- Intra-cardiac defibrillator implantation (ICD)
- Intra-cardiac defibrillator implantation (ICD - MRI compatible)
- Cardiac resynchronization therapy (CRT) with a bi-ventricular device

## Echocardiography & Electrocardiograms

- Adult congenital echocardiography
- Transthoracic echocardiography
- Transesophageal echocardiography
- Contrast echocardiography (Lexiscan)
- Stress echocardiography
  - treadmill stress testing
  - Dobutamine stress testing
- Pericardiocentesis
- Electrocardiography (ECG)
- 24-hour Holter monitoring

**Medical Director**  
 William Berkery, MD  
 315/470-7409

**Program Director**  
 Rob Pikarsky  
 315/470-8814

## Emergency Services/PromptCare

Crouse Hospital's Emergency Department provides emergency service 24 hours a day, seven days a week to patients from Syracuse and the surrounding Central New York region. Combined ER and urgent care visits exceed 60,000 annually. The department is staffed with 10 board-certified physicians, with support provided by a team of emergency services certified nurses and support staff. The department provides emergency evaluation and treatment to patients of all ages and varying levels of illness and injury from non-urgent to emergent. Patients with major burns and patients requiring some types of specialty surgical procedures are stabilized and transferred. Crouse's ER staff works closely with cardiac services and area and regional EMS providers to provide some of the quickest door-to-balloon times in New York State.

**Medical Director**  
 Richard Steinmann, MD,  
 FACEP

**Interim Program Director**  
 Will Stewart  
 315/470-7959

**To schedule a referral:**  
 315/470-7411

## PromptCare

Crouse PromptCare provides walk-in urgent evaluation and treatment to patients of all ages and varying levels of illness and non-life threatening injuries, employee health services, allergy shots, physicals, immunizations and medical imaging services. PromptCare also provides a blood draw station and specimen delivery service in cooperation with Lab Alliance of Central New York. Hours of operation are 8 a.m. to 11 p.m., seven days a week. PromptCare is located directly across the street from the Crouse Hospital Emergency Department.

**Medical Director**  
 James Mills, MD  
 315/470-2951

**Interim Program Director**  
 Will Stewart  
 315/470-7959

**To schedule a referral:**  
 315/470-2650



## Hospitalist Service

### **Medical Director**

*Cristina Topor, MD*  
315/467-3371

### **Program Director**

*Jessica Cemate*  
315/470-7686

**For more information:**  
315/470-8805

Crouse's Hospitalist service provides coverage 24 hours a day, seven days a week. This growing service, comprised of board-certified internal medicine physicians, admits and manages the care of patients who come to the hospital through the Emergency Department. The team provides care for patients of physicians they have an arrangement with or those with no primary care physician (or if their primary care physician doesn't practice at Crouse). The service also provides medical consultive services and assists in treating patients of specialty physicians, including orthopedic surgeons, general surgeons and neurologists.

The communication process:

- hospitalist office communicates to the patient's PCP that they have been admitted to the Crouse Hospitalist service
- office provides copies of admission note and discharge summary to PCP
- office secures follow-up appointment with the PCP prior to discharge
- office will secure follow-up appointment for those patients who do not have a PCP

## GI Hospitalist Service

The GI Hospitalist service is a 24-hour consult service dedicated to the care of inpatients with gastrointestinal conditions. The service also provides consults for patients in the Emergency Department that may present with GI concerns and covers the endoscopy suite for inpatients needing a procedure. Our team of physicians works as part of the inter-disciplinary care team to ensure a patient's GI medical needs are addressed.

### **Program Director**

*Jessica Cemate*  
315/470-7686

**For more information:**  
315/470-8805

### **Medical Director**

*Daniel Polacek, MD*  
315/470-5844

### **Program Director**

*Kris Brown, RN*  
315/470-7881

**To schedule a referral:**  
315/470-7037

Led by a highly regarded team of board-certified intensivists, Crouse Hospital's state-of-the-art, 22-bed Intensive Care Unit provides a variety of services, including initial emergency treatment to stabilize the patient with assistance from all members of the healthcare team. The focus is on providing medical-surgical patients with holistic care covering their medical, psychological, cultural, emotional and environmental needs. Care Coordination support for patients and families is also a major focus of the service. Management of critically ill patients includes hemodynamic monitoring and ventilator support. We protect our patients by working toward minimizing nosocomial infections, preventing line infections and ventilator-associated pneumonia; by keeping glucose in control; limiting airway pressure on the ventilator; and by responsible use of antibiotics.

## Intensive Care

Crouse cares for more than 1,300 critically ill patients in its ICU annually. The unit, completely renovated in 2006, has been cited as a 'Top 100' ICU by the Solucient Leadership Institute, a nationally recognized healthcare research and education organization.

- Continuous 24-hour ECG monitoring
- Invasive hemodynamic monitoring with arterial lines, Swan-ganz catheters, intracranial pressure monitors, intraventricular bolts, central venous pressure monitors and temporary pacemakers
- Initiation and/or maintenance of mechanical ventilatory assistance
- Cardioversion/defibrillation technique
- Initiation and/or maintenance of emergency and life support medications
- Recognition and treatment of dysrhythmias
- Assisting physicians with invasive bedside procedures
- Continuous renal replacement therapy
- Peritoneal dialysis
- Intravenous therapy
- Intra-aortic balloon pump treatment

## Interventional Radiology

Interventional Radiology services are provided by a team of trained, board-certified interventional radiologists, nurse practitioners, interventional radiologic technologists and nurses. The service provides a wide variety of interventional procedures and supports peripheral vascular interventions performed by the area's leading vascular surgery and cardiology medical groups. The department contains two state-of-the-art interventional angiographic rooms, two single slice CTs with CT fluoroscopy and a newly renovated patient holding/recovery area.

- |  |                                |
|--|--------------------------------|
| ■ Chemoembolization                              | ■ Thrombolysis                 |
| ■ Radiofrequency ablation of liver tumors        | ■ Vascular access procedures   |
| ■ Cryoablation of tumors                         | ■ Uterine fibroid embolization |
| ■ Ultrasound-guided thyroid biopsy               | ■ Kypoplasty                   |
| ■ CT-guided biopsy and drainage                  | ■ AAA repair                   |
| ■ Angiography, angioplasty and vascular stenting | ■ Port placement               |
| ■ Carotid artery stenting                        | ■ Feeding tubes                |
| ■ Catheter embolization                          | ■ Nephrostomy tube/stent       |
|  | ■ Dialysis access              |

### **Medical Director**

*Robert Ashenburg, MD*  
315/470-7777

### **Program Director**

*Brad Hellwig, BS, RT, CNMT-CRA*  
315/470-7913

**To schedule a referral:  
315/470-5880**

## Medical Imaging

### Medical Director

Thomas Green, MD  
315/470-5940

### Program Director

Brad Hellwig, BS, RT,  
CNMT-CRA  
315/470-7913

To schedule a referral:  
315/470-5880

Medical Imaging at Crouse combines the convenience and comfort of a stand-alone outpatient Imaging Center (located across the street from Crouse Hospital) with the specialized technical and clinical support of the area's leading hospital-based imaging specialists. Crouse is on the cutting edge of imaging advances with the latest equipment, specialized technical staff and board-certified radiologists who are recognized experts in their specialties. All imaging services are offered as digital PACS images and reports with the ability for referring physicians to access on any PC from anywhere. Crouse Medical Imaging is at the center of a wide medical imaging network that brings together imaging from other area hospitals and physicians' private offices to create a complete clinical picture. Crouse Medical Imaging has been recognized as one of the Top 25 Connected Healthcare Facilities by *Health Imaging & IT* magazine and is accredited by the American College of Radiology in Nuclear Medicine, CT, MRI, Breast Imaging and Ultrasound.

### Computed Tomography (CT)

- Abdominal CT
- Angiographic CT
- Coronary angiographic CT
- Body/Head CT
- Pediatric CT
- Enterography (Small Bowel) CT
- Virtual colonoscopy CT
- Thoracic CT
- Advanced 3D visualization

### Diagnostic Radiology (X-Ray)

- Bone radiography
- Chest radiography
- Intravenous pyelogram (IVP)
- Joint imaging (arthrography)
- GI imaging
- Cystourethrogram

### Magnetic Resonance Imaging

- Angiographic MR
- Body/Head MR
- Musculoskeletal MR
- Cardiac MR
- Breast MR
- Fetal MR
- Enterography (small bowel) MR

### Nuclear Medicine

- Kidney function
- Image blood flow and heart function
- Gastric emptying quantification
- Lung scan for respiratory and blood flow
- Gallbladder
- Bone evaluation for fracture, infection, arthritis or tumor

- Metastatic Ca imaging
- Bowel bleeding
- WBC imaging for infection localization
- Thyroid Ca therapy
- Brain SPECT
- Cardiac perfusion/function
- Endocrine tumor
- SPECT/CT

### Ultrasound Imaging

- Abdominal
- Breast
- General
- Obstetric
- Nuchal translucency
- Pelvis
- Thyroid
- Vascular
- Venous (extremities)

## Neurology

Crouse’s Neurology service offers both an office-based practice as well as a consulting service for inpatients, working closely with our hospitalist team, ED, neurosurgery and other services. Our neurologists are actively involved in Crouse’s nationally recognized Stroke Care program and are all board certified in neurology as well as many other neurological specialties.

Tarakad Ramachandran, MD, has been appointed to the position of Medical Director of Neuroscience Services and will provide leadership to help build on our growing neuroscience program, working closely with our neurology and neurosurgery teams to create a Center of Excellence at Crouse.

- Electromyography and nerve conduction studies
- Electroencephalography
- Polysomnogram

## Palliative Medicine

A Palliative Medicine consultation at Crouse Hospital provides information and patient and family-centered education and acts as a resource for symptom management support in serious illness. A consultation for patients with chronic and/or serious illness may be helpful for those who:

- are in pain or are having difficulty with symptom management;
- are in need of grief counseling or additional emotional support;
- are experiencing conflict with family members or loved ones over treatment options or decisions;
- are feeling depressed about their illness and loss of independence;
- are contemplating whether or not Hospice is right for them;
- have questions about withdrawing or withholding treatment/life support;
- would like assistance with reviewing and completing advance directives.

To help patients and families make more informed choices about care, we provide information that includes, but is not limited to, the disease process, prognosis and the benefits and burdens of potential interventions. Dr. McMinn is board certified in both Family Medicine and Hospice and Palliative Medicine.

**Medical Director**

*Sami Abdul-Malak, MD*  
315/470-7747

**Program Director**

*Jessica Cemate*  
315/470-7686

**To schedule a referral:**  
315/470-7747

**Medical Director**

*Melinda McMinn, MD*  
315/470-7426

**Program Director**

*Kathy Steinmann, RN, MS,*  
*ANP, CNS*  
315/470-7720

*Cindi Besio, LMSW*

*Wendy Campbell, RN,*  
*MSN, ANP*

*Peter Sinatra, RN, MSN, ANP*

*Kelly Wheeler, RN, MSN, FNP*

**To schedule a patient  
consult: Dial hospital  
operator ('0'), call 470-7111  
or request through the  
charge nurse on duty.**

## Physical, Occupational and Speech Therapy Services

**Medical Director**

*Daniel DiChristina, MD*  
315/251-0401

**Program Director**

*Frank Cogliandro*  
315/470-7389

**To schedule a referral:**

**Lisa Miles, Office Supervisor**  
315/470-7574

Crouse Hospital offers a complete range of inpatient physical, occupational and speech-language therapy services, provided by Crouse experts dedicated to providing a personalized therapy approach.

During a patient’s recovery at Crouse, our physical rehabilitation team will help improve strength and range of motion and increase endurance and balance – all with the goal of helping the patients return to doing the things they love.

Inpatient physical rehabilitation services include:

- Evaluation
- Functional exercise
- Whirlpool treatment
- Wound management
- Rehabilitation education
- Swallowing rehabilitation
- Instruction in activities of daily living

## Respiratory Care

Respiratory Care at Crouse Hospital is provided to patients across the life span, from neonates to the elderly. Services include the performance of cardiopulmonary evaluation; screening and diagnosis; respiratory disease prevention; administration of respiratory therapy treatment techniques; and the ongoing education of the patient, family/significant others and the public. Evaluation, screening and diagnosis includes the acquisition, analysis and interpretation of data obtained from physiologic specimens, diagnostic tests, studies and research of the cardiopulmonary system. Reflecting our strong focus on quality care, Crouse has been awarded the Quality Respiratory Care Recognition designation from the American Association for Respiratory Care for the last seven years.



- Pulmonary function testing
  - bronchoprovocation testing
- Pulse oximetry
- Nocturnal pulse oximetry
- Nebulizer treatment
- Bronchoscopy
- Lung Partners COPD Disease Management Program

**Medical Director**

*Russell Acevedo, MD*  
315/479-6192

**Program Director**

*Rob Pikarsky*  
315/470-8814

**To schedule a referral:**

**315/470-7847**

## Stroke Care



Crouse Hospital is committed to providing the best in stroke patient care, from prevention through rehabilitation and recovery. This commitment has led to designation by the New York State Department of Health as a Primary Stroke Center and recognition by the American Heart/ American Stroke Associations for excellence in improving quality of care.

The Stroke Center provides a multidisciplinary approach to patients presenting with stroke and transient ischemic attack (TIA). The care begins with experts in the field of Emergency Medicine, coordinating our services with local EMS providers, through Intensive Care, if needed. New in 2012: a larger dedicated stroke telemetry unit was created, staffed with specialists in neurology, neurosurgery, neuroscience nursing, discharge planning and rehabilitation.

- 24/7 Acute Stroke Team, led by neurologists specializing in vascular neurology
- 24/7 neurosurgical services
- Coordination with Emergency Medical Services (EMS)
- Dedicated inpatient stroke unit
- Specialized neurological nursing care
- Rehabilitative services, including physical therapy, occupational therapy and speech therapy
- Care coordination to assist with discharge planning
- Interdisciplinary stroke committee

**Medical Director**  
 Tarakad Ramachandran, MD  
 315/470-7111

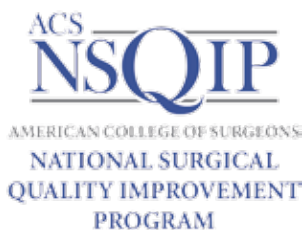
**Program Director**  
 Rochele Clark, RN, BSN  
 315/470-7479

## Surgical Services

**Program Director**  
*Jill Hauswirth, RN*  
 315/470-7494



The Chris J. and Marshia K.  
**Witting Surgical Center**  
 at Crouse Hospital



Crouse Hospital is a regional leader in general and specialty surgical services – inpatient, 23-hour and ambulatory. Crouse is the only area hospital with a dedicated Surgical Hospitalist team, whose members provide in-house overnight coverage (7 p.m. - 7 a.m.), seven days a week for patients needing surgical consultation, follow up or urgent surgery. Our in-house surgical Physician Assistants and dedicated OR nursing and technologist staff members all work together to ensure the most optimal surgical experience for both patients and surgeons.

In December 2010, the first phase of the new, 90,000 square-foot Chris J. and Marshia K. Witting Surgical Center opened at Crouse Hospital, with 11 state-of-the-art inpatient operating rooms. An additional three inpatient operating rooms opened in December 2011, completing this \$50 million dollar project. The new ORs are integrated and feature ceiling-mounted surgical lights, flat panel monitors and equipment booms on articulating arms. The spacious operating rooms are designed to accommodate new technological advances as well as increase efficiency and safety for staff and patients.

There were over 8,000 combined inpatient and 23-hour procedures performed in the inpatient facility in 2011.

Crouse’s robotic surgery program is the largest in the region, with more than 500 procedures performed annually in the Witting Surgical Center. Areas of clinical expertise include urological; colorectal; GYN oncology; general surgical; and GYN procedures. Reflecting Crouse’s leadership in robotic surgery is the fact that the hospital has been designated as an Epicenter training and observation site for colorectal robotic surgery by Intuitive Surgical. Colorectal surgeons from across the U.S. come to Crouse each month to observe cases performed by colorectal surgeons John Nicholson, MD, and David Nesbitt, MD. Crouse is the only Epicenter training site in New York State.

The American College of Surgeons National Surgical Quality Improvement Program (NSQIP) has recognized Crouse Hospital as one of 26 NSQIP participating hospitals in the country that have achieved exemplary outcomes for surgical care.

- ENT surgical
- General surgical
- Genitourinary surgical
- Gynecology surgical
- GYN/Oncology surgical
- Neurosurgical
- Ophthalmology surgical
- Orthopedic surgical
- Plastic/cosmetic surgical
- Pediatric surgical
- Thoracic surgical
- Vascular surgical

## Women’s & Children’s Services – Maternity & Neonatal Intensive Care

Crouse Hospital is the New York State Department of Health-designated Regional Perinatal Center (RPC) for the Central New York Region, providing care to high-risk neonates from a 17-county area. Crouse also provides the regional newborn emergency transport service utilizing ground and occasional air transportation. Patient population in our NICU ranges from birth to six months of age with the NICU’s average length of stay of 26.4 days. An average of 70 percent of our neonates are inborn, of which approximately half are from high-risk mothers who may live locally or may have been transported in from across the Central New York region.

Crouse provides low-risk and tertiary obstetrical care for high-risk pregnant patients and their families throughout the 17-county Central New York region. More than 4,000 babies are born annually at Crouse’s Kienzle Family Maternity Center – more than any other hospital in Central New York. Our team of experienced obstetrical and neonatal physicians and nurses strive to provide the highly technical care required by high-risk patients with a high level of compassion to meet their emotional and developmental needs. We also strive to provide high-quality, personalized care to low-risk pregnant patients and their families, focusing on a holistic approach to care and encouraging communication and cooperation between patient and family, physicians and nursing staff.

- Low-risk maternity and newborn inpatient care
- High-risk maternal care
- 21 birthing rooms
- 3-room operating suite on labor & delivery unit
- Level IV Neonatal Intensive Care Unit (57 bassinets)
- 24/7 on-unit obstetrical provider coverage
- 24/7 on-unit anesthesia provider coverage
- 24/7 on-unit neonatologist coverage
- 24/7 on-unit neonatal nurse practitioner coverage
- 24/7 OB/GYN resident coverage
- Lactation consultants seven days a week
- ECMO/ECLS for neonates
- Regional transport services for neonates

### **Medical Directors**

*Robert Silverman, MD*  
Chief of Obstetrics  
315/470-2676

*Leonard Marotta, MD*  
Medical Director

*Normal Obstetrical Services*  
315/419-0911

*Frank Smith, MD*  
Chief of Pediatrics  
315/214-7700

*Steven Gross, MD*  
Medical Director  
*Neonatal Associates of CNY*  
315/470-7379

### **Program Director**

*Cheryl Tibbitts, BSN, MS*  
315/470-7592



## OUTPATIENT SERVICES

### Ambulatory Surgery

**Program Director**  
*Jill Hauswirth, RN*  
 315/470-7998

Crouse Hospital is a pioneer in outpatient surgical services, opening one of the Northeast's first one-day surgery programs in 1976. We currently provide outpatient surgical services at two facilities located near the main hospital. Our focus is to provide clinical surgical expertise that meets or exceeds the needs of all our perioperative customers.

This is achieved through working with patients, patients' caregivers and other healthcare providers to plan and deliver care in a safe, efficient and cost-effective manner and by achieving desired surgical outcomes by being knowledgeable, accountable to our customers (patients and physicians) and sensitive to patient needs.

The Physicians Office Building Surgery Center, located across from Crouse Hospital's main campus, consists of four preoperative rooms; four operating rooms; a four-bed acute recovery room; a 12-bed advanced recovery room; and a four-bed outpatient infusion area located adjacent to the PACU area.

The Madison Irving Surgery Center is located two blocks from Crouse Hospital's main campus. It consists of six preoperative rooms, five operating rooms, a six-bed acute recovery room, a 12-bed advanced recovery room and a four-bed outpatient infusion room located in the PACU area.

### Physicians Office Building Surgery Center

#### General Surgical Procedures

- Breast biopsy
- Hernia repair (open and laparoscopic)
- Laparoscopic cholecystectomy
- Laparoscopic appendectomy
- Vascular surgical procedures
- Vein surgery
- Thermal vascular closure
- Phlebectomy
- Fistula placement/discontinuation

#### GYN Surgical Procedures

- EUA D&C
- Thermal uterine ablation
- Hysteroscopy
- Sterilization
- Bladder sling placement
- Laparoscopic diagnostic and operative procedures
- Laparoscopic-assisted vaginal hysterectomy
- Internal abdominal/external vaginal LASER application
- Infertility exploration

### ENT Surgical Procedures

- Myringotomy
- Adenoidectomy/Tonsillectomy
- Endoscopic sinus surgery
- BAHA
- Laser application

### GU Surgical Procedures

- Cystoscopies
- Stent placement
- Sterilization
- Circumcision
- Bladder interstim
- Laser ureteroscopy

## Madison Irving Surgery Center

### Ophthalmology

Crouse is the regional leader in outpatient ophthalmology surgery and is proudly affiliated with Retina-Vitrious Surgeons of CNY.

- Cataract surgery (refractive lens replacement; artificial corneal implant; implantable contact lenses)
- Eye muscle repair

### Orthopedics

- Arthroscopy
- Hand surgery
- Endoscopic (carpal tunnel)

### ENT

Crouse is the regional leader in ENT outpatient surgery and is proudly affiliated with Central New York Ear, Nose & Throat Associates

- Myringotomy
- Adenoidectomy
- Tonsillectomy
- Endoscopic sinus surgery

### Neurosurgery Spinal Procedures

- Discectomy
- Laminectomy
- Spinal fusion

### Infusion Services

- IV administration of medication
- Blood product IV infusion
- Blood transfusions
- Fluid bolus hydration infusion
- Aphoresis (American Red Cross facilitates)
- Photophoresis (American Red Cross facilitates)

### Admission and Recovery Care Center

- NORPA
- Cardiac catheterization

### Plastics

- Reconstructive breast surgery
- Breast reduction
- Liposuction
- Cosmetic procedures

### GYN

- D&C

### Genito-Urinary

- Cystoscopy
- Stent placement
- Sterilization
- Circumcision
- Bladder interstim

### Infusion Services

- IV administration of medication
- Blood product IV infusion
- Blood transfusions
- Fluid bolus hydration infusion

## Breast Health Center

### **Medical Director**

Stephen Montgomery, MD  
315/470-7551

### **Program Director**

Brad Hellwig, BS, RT,  
CNMT-CRA  
315/470-7913

**To schedule a referral:**  
315/470-5880

The Breast Health Center at Crouse Hospital is the first program in Syracuse to be designated a Breast Imaging Center of Excellence by the American College of Radiology. We offer the latest in digital mammography, image-guided biopsy, breast ultrasound, computer aided detection of malignancy and breast MRI with computer-aided detection. Our comprehensive breast imaging program combines the leadership and expertise of Medical Director Stephen Montgomery, MD – the most experienced breast radiologist in Syracuse – with a team of mammography technologists and certified breast health RN navigators to provide prompt, accurate screenings combined with individualized comfort, compassion and emotional support.



Our breast health navigators promote breast health by conducting free clinical breast exams and showing women how to do self-breast exams. They also provide clinical assistance during various procedures in the center, as well as individualized comfort and support. What's more, they serve as a liaison between our patients and other departments within the hospital that may be involved with a woman's breast care and treatment, such as surgical and oncology services.

- Screening digital mammography
- Diagnostic digital mammography
- Computer-aided detection (CAD)
- Breast ultrasound
- DEXA bone densitometry
- Free clinical breast exams (CBE) performed by CBE certified RNs
- Risk factor assessment
- Breast MRI screening
- Breast MRI CAD
- Breast MRI biopsy
- Stereotactic breast biopsy
- Ultrasound-guided breast biopsy

The Crouse Breast Health Center is proud to partner with CNY Surgical Physicians, Crouse Radiology Associates and Hematology/Oncology Associates of CNY.

## Chemical Dependency Treatment Services

Crouse Hospital operates the region’s most comprehensive substance abuse treatment program, providing nearly 170,000 patient visits annually. The service provides a number of unique treatment programs for patients with special needs. Outpatient, inpatient (including the only hospital-based detoxification unit in Central New York) and residential services are accredited by OASAS and DNV. The service also operated the only opioid treatment program in the region, which is accredited by the Joint Commission.

- Medically-managed and medically-supervised detoxification
- Inpatient rehabilitation (Commonwealth Place – a 40-bed OASAS-certified facility located in the town of DeWitt)
- Outpatient clinic programs:
  - Older Adult Recovery Service (for adults over age 50)
  - Adolescent program (designed for individuals age 13 to 17)
  - Women’s program with special services for pregnant and post-partum women
  - Latino services (treatment provided in Spanish by certified counselors)
  - Recovery Challenge (for developmentally delayed, learning disabled or brain-injured patients)
  - Outpatient rehabilitation
  - Medication-assisted recovery services
- Psychiatry consultation service (Thomas Falci, MD)
- Hospital Intervention Service (identifies hospitalized patients with substance use issues and provides referral to treatment as medically indicated)

## Endoscopy

Endoscopy services at Crouse are geared to adult patients – age 18 up to the geriatric population. A full range of outpatient and inpatient procedures are performed by board-certified experts. Reflecting a focus on quality care, Syracuse Endoscopy Associates, LLC (SEA), has received accreditation with the Accreditation Association for Ambulatory Health Care. SEA has received the association’s highest honors of a three-year accreditation for high performance in patient clinical outcomes; patient/family satisfaction; quality programming; interdisciplinary collaboration and physician expertise in these specialities:

### **Medical Directors**

*Hector Biaggi, MD*

315/470-8347

*Janet Mark, MD*

315/470-8340

*Christopher Stringer, MD*

315/682-5710

### **Program Director**

*Otto Feliu, MS, CASAC*

315/470-8300

**To schedule a referral:**

**315/470-8304**

**Out-of-county referrals**

**800-727-6873**

### **Medical Director**

*David Kaplan, MD*

315/470-7921

### **Program Director**

*Kathy Kendrick*

315/470-5810

**To schedule a referral:**

**315/234-6677**

- Colonoscopy
- Upper endoscopy
- ERCP
- Stenting of obstructions of the esophagus, colon and biliary tree
- Argon plasma coagulation therapy
- PEG tube insertion

**Program Director**

*Luana Reeves, RN, MSN*  
315/470-5799

**To schedule a referral:**  
315/470-5787

## Outpatient Wellness

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Crouse Hospital has a commitment to the overall health and wellness needs of the community we serve. Our Outpatient Wellness programs provide the opportunity for an individual and his or her family to learn more about individual health concerns and related nutritional and overall health needs.

### Diabetes Wellness Program

Outpatient wellness at Crouse features a comprehensive program designed to help patients and their families manage diabetes day to day. The program offers up to eight visits over a 12-month period to individuals over the age of 16 who are referred by their healthcare provider. Crouse Hospital's Diabetes Wellness Program is certified by the American Diabetes Association and includes individualized, one-on-one counseling and education. Additional education is provided in small group classes. Patients with gestational diabetes are included in this program, staffed by a certified diabetes educator and certified registered dietitian.

### Disease-Specific Nutritional Counseling

This service is provided to individuals who require dietary changes due to a medical condition. A registered dietitian certified in renal disease management or food allergy management is available for patient counseling; however patients with any dietary changes or restrictions can be referred to the program.

## Physical Rehabilitation

Physical Rehabilitation services include physical therapy, occupational therapy, hand therapy and speech therapy. Our rehabilitation staff are all certified, university trained specialists who work with other members of the healthcare team to develop plans to meet each individual's specific needs. Services are offered in the hospital and at three convenient outpatient locations.

### Physical Therapy

A comprehensive, personalized inpatient and outpatient physical therapy program for patients recovering from illness, injury and surgery. Comprehensive balance and vestibular services are provided at our Crouse East location in Widewaters Parkway.

Services include rehabilitation for:

- Total joint replacements
- Upper and lower extremity injuries
- Cervical and lumbar pain
- Sports-related injuries
- Muscle and tendon injuries
- Neurological disorders
- Dizziness and balance disorders
- Temporomandibular joint therapy (to reduce pain and headache, improve jaw function and teach self-management skills)
- Prostate cancer - male pelvic floor therapy
- Breast cancer - lymphedema therapy
- Wound care whirlpool treatment

### Speech Therapy

A comprehensive, personalized inpatient and outpatient speech therapy program for patients recovering from illness, injury and surgery.

- Speech and language therapy evaluation
- Aphasia training
- Dysphagia training
- Modified barium swallow evaluation and treatment
- Cognitive training
- Linguistic training

**Medical Director**

*Daniel DiChristina, MD*

315/251-0401

**Program Director**

*Frank Cogliandro*

315/470-7389

**To schedule a referral:**

**Dewitt**

315/449-0239

**CNY Medical Center**

315/470-7531

**Liverpool**

315/451-1470

**Medical Director**

*Daniel DiChristina, MD*

315/251-0401

**Program Director**

*Frank Cogliandro*

315/470-7389

**To schedule a referral:**

315/470-7574

**Program Director**

*Frank Cogliandro*  
315/470-7389

**To schedule a referral:**  
315/449-0239

## Occupational Therapy

A comprehensive, personalized inpatient occupational therapy program for patients recovering from illness, injury and surgery.

- Evaluation
- Rehabilitation for upper extremity injuries
- Rehabilitation for muscle and tendon injuries
- Rehabilitation for neurological disorders
- Cognitive training
- Activities of daily living training

## Hand Therapy

Hand therapy is the art and science of rehabilitation for upper extremity areas, including the hand, wrist, elbow and shoulder area. The intricate anatomy of the arm and hand requires specialty treatment to aid in the recovery of an injury or medical condition.

- Thorough evaluation
- Custom-tailored home exercise programs
- Patient education
- One-to-one patient care
- Custom static and dynamic orthotic fabrication completed during outpatient treatment

## Sleep Services

Crouse Hospital's six-bed, AASM-accredited sleep center provides the latest in diagnosis and treatment for a full range of sleep disorders and conditions.

- Polysomnography (diagnostic sleep study)
- Polysomnography w/CPAP/BiPap (treatment for sleep apnea)
- Multiple Sleep Latency Testing (MSLT)
- Maintenance of Wakefulness Testing (MWT)
- Referral for surgical evaluation
- Sleep hygiene instruction
- A.W.A.K.E. support group

**Medical Director**

*Stephen Alkins, MD*  
315/479-6192

**Program Director**

*Rob Pikarsky*  
315/470-8814

**To schedule a referral:**  
315/470-7440

## ADDITIONAL SERVICES FOR PHYSICIAN PARTNERS

### Educational Services

Educational Services provides an array of classes and training for professional staff and staff development. Crouse is also a designated training center for American Heart Association courses.

Available training includes:

- ACLS
- PALS
- CPR for Healthcare Providers
- CPR – Heartsaver
- First Aid
- Neonatal resuscitation (NRP)
- PEARS (Pediatric Emergency Assessment and Response)
- Cardiac rhythm monitoring
- Leadership development
- Teambuilding
- CPI (Crisis Prevention Intervention)

**Program Director**

*Luana Reeves, RN, MSN*  
315/470-5799

**To schedule training:**  
315/470-7801

### Library Services

Crouse Hospital's Library provides support for physicians, office staff, healthcare professionals and the community at large, including patients.

- Access to electronic reserves
- Coordinated collection development
- Research
- Document delivery
- Archive research
- Patient education
- Instructional technology support
- Information consults
- Computer training/desktop support
- STB (Simply the Best) leadership and professional development course offering
- Literacy instruction

**Program Director**

*Luana Reeves, RN, MSN*  
315/470-5799

**For assistance:**  
315/470-7380



**Program Manager***Randy Williams*

315/470-8948

**For assistance:**

315/470-8957

## Information Technology

Crouse Hospital's Information Technology department provides support for physicians, office staff and healthcare professionals.

- CareXpress – secure remote access to patient information
  - setup
  - education/training
  - support
- IT Self-Help Clinic
  - Anti-virus installation and virus removal consultation
  - Wireless network connection troubleshooting
  - Crouse Outlook web access
  - VPN & remote desktop configuration
  - Citrix support for access to CareXpress, ClarVia and Lawson
  - 24/7 help desk

## Medical Staff Leadership

### 2011-2012

David Albala, MD	Chief of Urology
Brian Anderson, MD	Member at Large, Dept. of Surgery
Michael Duffy, MD	Vice President of Medical Staff Dept. of Anesthesia
Rachel Elder, MD	Chief of Pathology
Mark Erlebacher, MD	Member at Large, Dept. of Medicine
Hadley Falk, MD	President of Medical Staff - Dept. of Surgery; Chair of Health Information Committee
Thomas Green, MD	Chief of Medical Imaging
Timothy Izant, MD	Chief of Orthopedics
Leland Jackson, MD	Chief of Family Medicine
David Kaplan, MD	Member at Large, Dept. of Medicine
David Landsberg, MD	Secretary/Treasurer, Dept. of Medicine (Critical Care)
Janet Mark, MD	Chief of Psychiatry
Timothy McCall	Chief of Anesthesia
Herb Mendel, MD	Chief of Surgery
Ross Moquin, MD	Chief of Neurosurgery
Sami Abdul-Malak, MD	Chief of Neurology
Anthony Scalzo, MD	Chief of Medicine
William Schu, MD	Member at Large; Chair, Medical Quality Cost Management Committee, Dept. of Surgery
Robert Silverman, MD	Chief of Obstetrics and Gynecology
Frank Smith, MD	Chief of Pediatrics
Sam Spalding, MD	Chief of Ophthalmology
Richard Steinmann, MD	Chief of Emergency Medicine
Jacob Thomas, MD	Member at Large, Dept. of Anesthesia
Cristina Topor, MD	Member at Large, Medical Director of Hospitalist Service
Hayes Wanamaker, MD	Chief of Otolaryngology
David Wormuth, MD	Chair, Credentials Committee

## Senior Leadership

Paul Kronenberg, MD	President and CEO	315/470-7375
Kimberly Boynton	Chief Financial Officer	315/470-7376
Derrick Suehs	Chief Quality Officer	315/470-5776
Ron Stahl, MD	Chief Medical Officer	315/470-5917
Mary Agnew	Chief Nursing Officer	315/470-5989
Chris Farnum	Vice President, Clinical Services & Strategic Development	315/470-8881
Mike Dupuis	Vice President, Support Services	315/470-1024
Bob Allen	Vice President, Communications & Governmental Affairs	315/470-7582
Carrie Berse	President, Crouse Health Foundation	315/470-7004

## Physician Quality Leadership

Dennis Brown, MD	Senior Surgical Quality Director	315/470-2765
Mickey Lebowitz, MD	Senior Medical Quality Director	315/470-7235
Michael Jorolemon, DO	Medical Quality Director – Emergency Services	315/470-7249
Leonard Marotta, MD	Medical Director of Low-Risk Obstetrics	315/470-7828

## Awards and Designations

Crouse Hospital continues to earn national and regional recognition for our dedicated focus on improving quality and the overall patient care experience. The following designations have been received in the last few years.

### 2012

- **Business of the Year: Community Involvement**  
*CenterState CEO*
- **Silver Innovations Award**  
*Avatar Patient Satisfaction*
- **Get With the Guidelines Silver Award – Heart Failure**  
*American Heart Association*
- **Certificate of Excellence for Achieving Patient Safety Benchmarks**  
*Excellus BlueCross BlueShield*
- **FMXcellence Recognition Award**  
*Building Operation Management Magazine*
- **Quality Respiratory Care Recognition**  
*American Association for Respiratory Care*



### 2011

- **Breast Imaging Center of Excellence**  
*American College of Radiology*
- **Heart Failure Center Accreditation**  
*Society of Chest Pain Centers*
- **Exemplary Outcomes Designation**  
*American College of Surgeons*
- **Quality Respiratory Care Recognition**  
*American Association for Respiratory Care*



### 2010

- **Chest Pain Center Accreditation**  
*Society of Chest Pain Centers*
- **Get With the Guidelines Gold Plus Award**  
*American Heart/Stroke Association*
- **Top 25 Connected Healthcare Facilities Award**  
*Health Imaging & IT magazine*



2009



- Exemplary Outcomes Designation  
*American College of Surgeons*
- Pinnacle Award  
*Healthcare Association of New York State*
- Get With the Guidelines Gold Award  
*American Heart Association*
- Exceeding Patient Expectations Award  
*Avatar Patient Satisfaction*
- Most Improved & Best Practices  
*Avatar Physician Satisfaction*

2008



- Community Partnership Award  
*Syracuse City School District Foundation*
- Optimas “General Excellence” Award  
*Workforce Management Magazine; Crouse is the only hospital to have ever received this award.*
- Employer of Distinction Award  
*CNY Chapter – Society for Human Resource Management*
- “Most Improved” Most Wired Award  
*Hospital & Health Networks Magazine*
- Health Information Management “Team of the Year” Award  
*ADVANCE Magazine*
- “Get With the Guidelines” Bronze Award  
*American Stroke Association*

2007



- Designated Stroke Center  
*New York State Department of Health*
- “Top 100” Performance Improvement Leader Hospital  
*Thomson Healthcare*
- “Get With the Guidelines” Coronary Disease Performance Achievement Award  
*American Heart Association*

### 2006

- **Business of the Year**  
*Greater Syracuse Chamber of Commerce*
- **Employer of Choice – Human Resource Excellence Award**  
*CNY Chapter – Society for Human Resource Management*
- **Best Practice Award – Labor/Employee Relations**  
*CNY Chapter - Society for Human Resource Management*
- **Leadership Award for Clinical Excellence in Cardiac Care**  
*VHA Inc. (Voluntary Hospitals of America)*
- **Quality Respiratory Care Recognition Award**  
*American Association for Respiratory Care*
- **Community Service Award – Chemical Dependency Treatment Services**  
*Center for Community Alternatives*
- **“Get With the Guidelines” Coronary Disease Performance Achievement Award**  
*American Heart Association*
- **Place of Choice Award**  
*Syracuse Community Health Center*



## Focus on Innovation

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Innovation is a key element of Crouse Hospital's cultural and operational success. Current examples include:

- **Six Sigma & SU/RIT/OCC** – Crouse continues its partnership with Syracuse University's Whitman School of Management and Rochester Institute of Technology to implement Six Sigma strategies that support the hospital's overall performance initiatives. In 2012 we are also partnering with Onondaga Community College and RIT to conduct Six Sigma Green Belt training for Crouse emergency services staff and area emergency medical services professionals.
- **Medicare Innovations Collaborative** – Crouse is one of six U.S. hospitals/health systems to be invited to take part in this collaborative to implement best practices in geriatric care, share expanding knowledge and influence national health policy. Mount Sinai and Johns Hopkins Schools of Medicine are the Med-IC sponsors.
- **Lung Partners** – This Crouse program puts the care of COPD patients in the hands of a primary respiratory care team to provide more efficient, personalized care and increase compliance with post-discharge care.
- **Care Transitions** – Crouse is the only area hospital with a dedicated Transition Coach, an RN who works with cardiac patients in the hospital and during their transition home to enhance confidence and compliance with medical self management. Crouse transition team leaders have mentored colleagues regionally and nationally on the implementation of this program.



## Focus on Quality/Patient Safety

Crouse Hospital actively participates in numerous quality improvement initiatives to improve the delivery of care, increase patient satisfaction and improve the overall patient experience. These include:

- Partnership for Patients** – Crouse has joined the NYS Partnership for Patients (NYSPFP), a joint initiative of the Healthcare Association of New York State (HANYS) and the Greater New York Hospital Association (GNYHA). NYSPFP is part of a national initiative to reduce hospital-acquired conditions by 40% and preventable readmissions by 20% over the next two years.
- National Surgical Quality Improvement Program** – A national comparative database (up to 30 days post discharge) that allows for reporting of surgical outcomes on a risk-adjusted basis to factor in a patient’s severity of illness and then compare to national averages.
- HCAHPS** – The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAPHS) was developed by the Centers of Medicare and Medicaid Services to standardize survey instruments and data collection for measuring and publicly reporting patients’ perspectives on hospital care. Crouse is actively working to address improvements in HCAHPS scores using a coordinated team approach.
- Leapfrog Group** – A voluntary program aimed at mobilizing employer purchasing power to alert America’s health industry that big leaps in healthcare safety, quality and customer value will be recognized and rewarded.



Among other initiatives, Leapfrog works with its employer members to encourage transparency and easy access to healthcare information as well as rewards for hospitals that have a proven record of high-quality care. Crouse is the only Syracuse hospital participating in this program.

- **National Quality Indicators** – Crouse Hospital participates in national quality outcome measure initiatives to compare current key clinical outcomes with like organizations and identify/prioritize opportunities for improved processes or clinical outcomes. Some of these initiatives include:
  - **National Database of Nursing Quality Indicators** – A national database for nursing quality indicators that collects and evaluates unit-specific nurse-sensitive data from hospitals in the United States for quality improvement purposes.
  - **Press Ganey** – More than 20 years ago, seven hospitals in Maryland agreed to what was then an unprecedented activity: they began sharing sensitive data on clinical outcomes with an eye

toward learning from one another. These outcomes include surgical infection prevention, pneumonia, congestive heart failure and acute myocardial infarction (heart attack) and several outpatient indicators, including emergency department throughput times. Today, over 1,000 acute care hospitals, including Crouse, use this data in their efforts to oversee patient care quality and identify opportunities for improvement.

- **American Heart Association/American Stroke Association “Get with the Guidelines”** – The premier hospital-based quality improvement program for the American Heart Association and the American Stroke Association. It empowers healthcare provider teams to consistently treat heart and stroke patients according to the most up-to-date guidelines. Crouse is proud to be the area’s first Gold Plus-designated hospital for stroke care for consistent high-level performance in the care and treatment of stroke patients.

To learn more about Crouse Hospital’s quality and performance improvement culture and initiatives, contact Derrick Suehs, Chief Quality Officer, 315/470-5776 or [derricksuehs@crouse.org](mailto:derricksuehs@crouse.org).

## Physician Service Listing

### Cardiology

<p><b>Cardiology, P.C.</b>                  Joseph G. Battaglia, MD                  William P. Berkery, MD                  Kwabena A. Boahene, MD                  Anil George, MD                  Matthew E. Gorman, MD                  James A. Longo, MD                  Anthony J. Navone, MD</p>	<p>CNY Medical Center                  739 Irving Ave., Suite 500                  Syracuse, NY 13210</p>	<p>315/470-7409</p>
<p><b>Cardiac Electrophysiology Consultants LLC</b>                  Jamal Ahmed, MD, FACC                  Traian Anghel, MD, FACC</p>	<p>716 James Street, Suite 106                  Syracuse, NY 13203</p>	<p>315/277-2707                  Fax 315/505-1665</p>

### Endocrinology

<p>Nadeem Aslam, MD                  David DiCesar, MD</p>	<p>739 Irving Ave, Suite 200                  Syracuse, NY 13210</p>	<p>315/479-5070</p>
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### Gastroenterology

<p><b>Syracuse Gastroenterological Associates, PC</b>                  David S. Kaplan, MD                  Mark H. Kasowitz, MD                  Dennis W. Reedy, MD                  Michael S. Sipple, MD                  Intikhab Iqbal, MD</p>	<p>CNY Medical Center                  739 Irving Ave, Suite 400                  Syracuse, NY 13210</p>	<p>315/234-6677</p>
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### General Surgery

<p><b>Bariatric Surgery</b>                  Jeffrey DeSimone, MD                  Kenneth Cooper, DO</p>	<p>CNY Medical Center                  739 Irving Ave., Suite 450                  Syracuse, NY 13210</p>	<p>315/470-7364</p>
<p><b>CNY Surgical Physicians, PC</b>                  Brian P. Anderson, MD                  Tammy J. Congelli, MD                  Kenneth Cooper, DO                  Jeffrey DeSimone, MD                  Thomas S. Hartzheim, MD                  Herbert E. Mendel, MD                  James E. Sartori, MD                  William E. Schu, MD                  David B. Tyler, MD                  Akbar F. Ahmed, MD – <i>Night Surgery Coverage Only</i>                  Stephen L. Barker, MD – <i>Night Surgery Coverage Only</i></p>	<p>CNY Medical Center                  739 Irving Ave., Suite 450                  Syracuse, NY 13210</p>	<p>315/470.7364</p>

**Hematology/Oncology**

<b>Hematology/Oncology Associates of Central New York</b>	5008 Brittonfield Pky, Suite 700 East Syracuse, NY 13057	315/472-7504
Richard C. Cherny, MD John J. Gullo, MD Benjamin S. Himpler, MD Jeffrey J. Kirshner, MD Anthony J. Scalzo, MD		

**Infection Control**

Waleed Javaid, MD	750 E. Adams Street, Room 2419 Syracuse, NY 13210	315/464-5533 Fax 315/464-5579
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**Nephrology**

<b>Nephrology Associates of Syracuse, PC</b>	1304 Buckley Road, Suite 200 North Syracuse, NY 13212	315/478-3311
Matthew G. Chaffin, MD Richard T. Kopecky, MD Adebowale O. Oguntola, MD Philip T. Ondocin, MD Scott C. Reinhart, MD		

**Neurology**

<b>Crouse Neurology</b>	725 Irving Avenue, Suite 402 Syracuse, NY 13210	315/470-7747
Sami Abdul-Malak, MD Jianxin Ma, MD		
<b>Crouse Neurology</b>	736 Irving Avenue Syracuse, NY 13210	315/470-7111
Tarakad S. Ramachandran, MD *Night Coverage*		
<b>Independent</b>	739 Irving Avenue, Suite 650 Syracuse, NY 13210	315/478-5784
Hector B. Santana, MD		

**Neurosurgery**

<b>Empire State Neurosurgical Institute</b>	1000 E. Genesee St, Suite 602 Syracuse, NY 13210	315/475-3999
Ross R. Moquin, MD Gregory W. Canute, MD		
<b>CNY Spine Group</b>	4000 Medical Center Drive Suite 217 Fayetteville, NY 13066	315/637-7900
Gerard S. Rodziewicz, MD		

Ophthalmology

<b>Children's Eye Care Physicians of CNY, LLC</b> Walter W. Merriam, MD Stephen W. Merriam, MD	1801 Erie Blvd East, #1 Syracuse, NY 13210	315/422-4321
<b>Eye Associates of CNY</b> Michael J. Geiss III, MD	2215 E. Genesee Street Syracuse, NY 13210	315/472-5329
<b>Eyecare For You</b> Barry Rabin, MD	792 N. Main St., Suite 200B North Syracuse, NY 13212	315/634-1190

Ophthalmology (cont.)

<b>Eye Consultants of Syracuse, PC</b> Anthony F. DeVincentis III, MD James A. Kinsey, MD Charles A. Mango, MD Leon-Paul Noel, MD Stephen G. Spitzer, MD Charles S. Teitelbaum, MD	Erie Medical Plaza 1101 Erie Blvd East Syracuse, NY 13210	315/422-4412
<b>Retina-Vitreous Surgeons of Central NY, PC</b> Jamin S. Brown, MD G. Robert Hampton, MD Bryan K. Rutledge, MD Sam C. Spalding III, MD Paul F. Torrisi, MD	3107 E. Genesee Street Syracuse, NY 13224	315/445-8166
<b>Syracuse Eye Center, MD PC</b> Robert Todd Morason, MD	612 University Ave Syracuse, NY 13210	315/422-2020
<b>Independent</b> Carl J. Hanig, MD	716 James St., Suite 108 Syracuse, NY 13203	315/472-4467

Orthopedics

<b>Elite Healthcare Medical Associates</b> <b>SPORTS MEDICINE</b> Irving Raphael, MD Brad Raphael, MD	5823 Widewaters Pkwy East Syracuse, NY 13057	315/701-4000
<b>Orthopedics East</b> Daniel G. DiChristina, MD Michael B. Wiese, MD	183 Intrepid Lane Syracuse, NY 13205	315/251-0401

<b>Syracuse Orthopedic Specialists – SOS</b>	5719 Widewaters Pkwy	Main
<b>SPINE CARE</b>	Dewitt, NY 13214	315/251-3100
Richard J. Distefano, MD		Spine
<b>JOINT REPLACEMENT &amp; SURGERY</b>		315/251-3232
Timothy H. Izant, MD		Hand
Norman A. Lasda, MD		315/251-3162
<b>FOOT &amp; ANKLE</b>		
Frederick R. Lemly, MD		
<b>HAND &amp; UPPER EXTREMITY</b>		
Michael P. Nancollas, MD		
<b>GENERAL ORTHOPEDICS</b>		
Daniel C. Wnorowski, MD		
<b>University Orthopedics, LLC</b>	6620 Fly Road, Suite 200	315/464-4472
<b>Upstate Bone &amp; Joint Center</b>	East Syracuse, NY 13057	
<b>SPINE</b>		
William F. Lavelle, MD		
Ian M. Madom, MD		
<b>JOINT/IMPLANT</b>		
Robert A. Sherman, MD		
<b>Independent</b>	CNY Medical Center	315/470-1051
<b>SPINE</b>	739 Irving Ave, Suite 520	
Raman Dhawan, MD	Syracuse, NY 13210	
<b>Cortland Orthopedics</b>	135 North Main St.	607/756-6330
Jack T. Sproul, MD	Cortland, NY 13045	

Otolaryngology

<b>CNY ENT Consultants</b>	721 East Genesee St, 2nd Floor	315/476-3124
Hayes H. Wanamaker, MD	Syracuse, NY 13210	
John R. Wanamaker, MD		
<b>ENT Associates of Syracuse, PC</b>	5000 Brittonfield Pkwy, Ste A114	315/472-4701
Stephen Dubin, MD	East Syracuse, NY 13057	
F. Sean Hodge, MD		
Cynthia Young-Mayka RPA-C		
<b>Ear Nose &amp; Throat Specialists of Oneida</b>	221 Broad Street, Suite 201	315/363-5421
David C. Gordon, MD	Oneida, NY 13421	
<b>Syracuse ENT Surgeons</b>	3906 East Genesee Street	315/251-1093
Patrick J. Chiles, MD	Dewitt, NY 13214	
Eric K. Fung, MD		
Amy L. Reynders, MD		
<b>Upstate Otolaryngology</b>	750 East Adams St, #1414	315/464-4633
Charles I. Woods, MD	Syracuse, NY 13210	
<b>Independent</b>	5100 W. Taft Rd, Suite 4L	315/452-2124
Beth C. Burghardt, MD, PC	Liverpool, NY 13088	

## CROUSE HOSPITAL SERVICE PORTFOLIO

### Plastic Surgery

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<b>CNY Cosmetic &amp; Reconstructive Surgery, LLC</b> Anthony R. Deboni, MD Gregory A. Baum, MD	4403 Medical Center Drive Suite 403 Fayetteville, NY 13066	315/663-0112
<b>Plastic, Reconstructive &amp; Hand</b> Hadley J. Falk, MD Bruce B. Shafiroff, MD	475 Irving Avenue, Suite 320 Syracuse, NY 13210	315/425-7822
<b>Plastic Surgery Associates</b> F. Peter Hixson, MD	725 Irving Avenue, Suite 314 Syracuse, NY 13210	315/424-0151
<b>Independent</b> Philip A. Falcone, MD	2118 East Genesee Street Syracuse, NY 13210	315/472-2200

### Proctology

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<b>Colon-Rectal Associates of Central New York, LLC</b> David A. Nesbitt, MD John D. Nicholson, MD	5100 West Taft Road, Suite 4-A Liverpool, NY 13088	315/458-2211
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### Pulmonary/ Sleep Disorders

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<b>Independent</b> Stephan A. Alkins, MD	739 Irving Ave, Suite 200 Syracuse, NY 13210	315/479-5070
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### Rheumatology

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<b>Arthritis Health Associates, PLLC</b> Patrick J. Riccardi, MD	310 South Crouse Ave Syracuse, NY 13210	315/422-1513
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### Thoracic

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<b>CNY Thoracic Surgery, PC</b> David W. Wormuth, MD	4301 Medical Center Dr, Ste 301 Fayetteville, NY 13066	315/634-3399
<b>Independent</b> Suhas V. Pradhan, MD	725 Irving Ave, Suite 514 Syracuse, NY 13210	315/475-8409

Urology

<b>Associated Medical Professionals of NY, PLLC</b>	1226 East Water St. Syracuse, NY 13210	315/478-4185
David M. Albala, MD		
Herbert I. James, MD		
Po N. Lam, MD		
Andres M. Madisoo, MD		
Benjamin R. McHone, MD		
Christopher M. Pieczonka, MD		
Richard M. Kronhaus, MD	739 Irving Ave, Suite 600	315/471-0190
Harvey A. Sauer, MD	Syracuse, NY 13210	

Vascular

<b>Vascular Care PC</b>	4507A Medical Center Drive Fayetteville, NY 13066	315/663-0508
Robert A. Schwartz, MD		
Scott M. Surowiec, MD		
<b>Vascular Surgeons of CNY, PLLC</b>	104 Union Ave, Suite 1005 Syracuse, NY 13203	315/424-0790
Lawrence A. Semel, MD		

Gynecology

<b>Comprehensive Gynecology, PC</b>	1200 E. Genesee St, Suite 205 Syracuse, NY 13210	315/423-4222
Mark D. Adelson, MD		
<b>GYN Oncology of CNY, PC</b>	5008 Brittonfield Pkwy, Ste 400 East Syracuse, NY 13057	315/634-4112
W. Douglas Bunn, Jr., MD		
Mary J. Cunningham, MD		
<b>North Area Medical Group, PC</b>	5100 W. Taft Road, Suite 2G Liverpool, NY 13088	315/234-8979
Geeta Roy, MD		
<b>The Women's Place</b>	Northeast Medical Center 4100 Medical Center Drive Fayetteville, NY 13066	315/329-4968
Muhammad Massod Naim, MD		
<b>Women's Wellness Place</b>	739 Irving Ave, Suite 300 Syracuse, NY 13210	315/478-1158
Kristen Kratzert, MD		
<b>Independent</b>	1000 E. Genesee St, Suite 401 Syracuse, NY 13210	315/471-1001
Karen A. Bacsik, MD		
Mark Billinson, MD	5100 West Taft Road, Suite 3G Liverpool, NY 13088	315/452-2968
Jeffrey B. Chick, MD	5586 Legionnaire Dr. #2 Cicero, NY 13039	315/579-2560
Beth Houck, MD	475 Irving Ave #406 Syracuse, NY 13210	315/671-5310
Melanie D. Ramachandran, MD	1101 Erie Blvd East, Suite 210 Syracuse, NY 13210	315/471-4911

Obstetrics & Gynecology

<b>CNY Fertility Center</b> Stephen Cohen, MD	195 Intrepid Lane Syracuse, NY 13205	315/469-8700
<b>CNY Obstetrics &amp; Gynecology, PC</b> Carla Liberatore, MD Leonard E. Marotta, MD Lindsay Madom, MD	5800 Heritage Landing, Suite C East Syracuse, NY 13057	315/445-2701
<b>CNY Women's Healthcare</b> Stephen M. Brown, MD Maria Ciciarelli, MD Mai-Anh T. Doan, MD Fred Fitzgerald Jr, MD Jaya Nemani, MD	4939 Brittonfield Pkwy Bldg B Ste 211 East Syracuse, NY 13057	315/446-4400
<b>Loftus, Ryu &amp; Bartol MDs, PC</b> William J. Loftus, MD Byuong C. Ryu, MD Suzanne Bartol-Krueger, MD	475 Irving Avenue #108 Syracuse, NY 13210	315/671-0070
<b>Hill OB-GYN Associates, PC</b> Jerry Caporaso Jr, MD, FACOG	1000 E. Genesee St, Suite 500 Syracuse, NY 13210	315/471-2713
<b>University OB/GYN Associates, Inc</b> Robert F. Pyke, MD	725 Irving Ave, Suite 600 Syracuse, NY 13210	315/464-5162
<b>Women's Health</b> Sargon Bebla, MD	739 Irving Ave, Suite 640 Syracuse, NY 13210	315/299-8150
<b>Women's Wellness Place</b> Chantell Dalpe, MD Melissa Weinstein, DO	739 Irving Ave, Suite 300 Syracuse, NY 13210	315/478-1158
<b>Independent</b> Cathy J. Berry, MD Crystal Foree, MD	101 Pine Street Syracuse, NY 13210	315/422-8105
	8280 Willett Pkwy, Suite 201 Baldwinsville, NY 13027	315/638-0263
Lisa N. Freedman, MD	5800 Heritage Landing Dr, Suite B East Syracuse, NY 13057	315/471-6442
Richard D. Semeran, MD	600 East Genesee Street, Suite 200 Syracuse, NY 13202	315/474-7377



**For more information:**

Annie Agrasto  
Director of Medical Staff  
Administration  
315/470-7183

## Medical Staff Membership

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Crouse Hospital strives to provide the best in patient care and offers medical staff membership to those qualified physicians who meet the most stringent and comprehensive hospital-based performance and quality standards as well as strict federal, state and local regulatory agency requirements.

The medical staff membership application process is facilitated through the Medical Staff Administration Department and contains legal and administrative components including primary source verification of credentials as well as secondary source verification of supporting documentation. While the process takes several weeks to complete, rest assured the Medical Staff Administration Department diligently and methodically collects, reviews and submits for Credentials Committee, Medical Staff Executive Committee and Board of Director approval only those applications that have successfully undergone intensive scrutiny and verification.

To request Crouse Hospital medical staff membership, contact the Medical Staff Administration Department at 315/470-7646. You will be assigned a medical staff coordinator dedicated to assisting you step-by-step through the application process.







736 Irving Avenue  
Syracuse, New York 13210  
crouse.org

