

Flexible Spending Account (FSA) Enrollment Kit

- Significant savings
- 24/7 web access
- Fast, efficient, convenient
- The benefit that benefits everyone



The FSA Plan

A Flexible Spending Account (FSA)

is an employee benefit plan established under IRC Section 125 that allows you to pay for everyday health care, dependent care expenses and certain individual premium expenses with pre-tax dollars.

An FSA saves you money by reducing your taxable income. The FSA amount you elect will be subtracted from your gross income. Federal, state and FICA taxes are then calculated on the lower amount. When you (or your spouse or dependents) incur an eligible expense, you'll receive reimbursement from the funds you've set aside from your paycheck.

Health Care Component:

This account helps you save money on everyday outof-pocket medical expenses such as medical copays, coinsurance, prescription drugs, orthodontics, vision expenses, hearing aids, dental services, eligible over-the-counter (OTC) items and more. Qualifying dependents for FSA purposes include children through the end of the year in which they turn 26.

Limited Purpose FSA:

A limited-purpose FSA is much like a general-purpose health FSA. The main difference is that the limitedpurpose account is set up to reimburse only eligible FSA dental and vision expenses. These plans allow you to contribute to an HSA as well.

Dependent Care Component (\$5000 maximum):

This account helps you save money on daycare expenses for dependent children and adults so you can work. Qualifying dependents include children under age 13, whom you claim as a dependent on your federal income tax return (special rules apply for divorced parents), a disabled spouse and any other dependent on your tax return who resides with you and is physically or mentally disabled.

Plan Ahead for your FSA!

Planning ahead is important when signing up for your company's FSA Plan and understanding the benefits offered is critical.

Estimate Your Expenses:

You can maximize your FSA account by planning ahead carefully and using this helpful tool. You may also use the FSA calculator on our website, LifetimeBenefitSolutions.com. Some common items to consider are also listed in the chart:

| Health Care Account | Annual Expense | | |
|---|-------------------|--|--|
| Deductibles | \$ | | |
| Co-pays | \$ | | |
| Dental Expenses not covered by insurance | \$ | | |
| Orthodontia | \$ | | |
| Vision Expenses (Exams, Glasses, Lenses) | \$ | | |
| Hearing Expenses (Exams, Hearing Aids) | \$ | | |
| Prescription Drugs | \$ | | |
| Eligible Over-the-Counter Items | \$ | | |
| Diabetic Supplies | \$ | | |
| Therapy (Physical Therapy, Speech, Chiro) | \$ | | |
| Medical Mileage | \$ | | |
| Other | \$ | | |
| Total Estimated Health Care Expenses | \$ | | |
| Dependent Care Account | Annual Expense | | |
| Payment to Dependent Care Facility | \$ | | |
| Payment to Dependent Care Individual | \$ | | |
| Payment to Adult Care Provider | \$ | | |
| Total Estimated Dependent Care Expenses | \$ | | |
| Total Health Care PLUS Dependent Care | \$ | | |

Know the Details:

Be sure to budget for each account expense separately. Elections to and reimbursements from these accounts cannot be blended. Also, a use-it-orlose-it provision may apply, so plan ahead carefully.

You must re-enroll in this Plan each year. You cannot change your election during a Plan year unless you incur a qualifying life event, such as marriage/divorce, birth/adoption.

Read your Summary Plan Description (SPD) carefully to understand the specific terms of your Plan. The Plan Document governs your rights and benefits under each Plan and is available through your employer.

Claims Processing and Customer Service

Filing a Claim:

Submit your claims online to receive the fastest reimbursement for an eligible out-of-pocket expense. Supporting receipts and documentation can be scanned and attached to your online claim, or you can email, fax or mail the required paperwork. Another option is to download a paper Reimbursement Request form. Complete the form by itemizing your expenses and following the instructions found directly on the form. Reimbursement Request forms and required documentation can either be mailed or faxed for processing.

Claims deadlines apply. Be sure to carefully read your Summary Plan Description (SPD) to understand the terms and deadlines associated with your Plan.

Customer Service:

Most of your questions can be answered by visiting the website. You can also call 800-327-7130 and utilize our automated interactive voice response system to check your balance, the status of a claim, or contributions

when it's most convenient for you. Or, if you prefer to speak with a customer service representative, you can call that same number Monday-Thursday from 8am EST to 5pm EST and Friday from 9am EST to 5pm EST. You can also email our **Customer Service department at lbs. customerservice@lifetimebenefitsolutions.com.**

Go Direct or Go Green

Receive your reimbursement quicker, and avoid the \$30 check minimum and a trip to the bank by completing a Direct Deposit form online.

Provide or update your email address online and help us go green. You'll receive only plan related information such as account statements, claim related information and Request for Information (RFI) letters (for Card participants).

Mobile App

Our mobile app enables you to easily and securely access your health care spending accounts. You can view account balances and detail, submit claims, and capture and upload pictures of your receipts anytime, anywhere on iPhone, Android or tablet devices.

Web Access

View your account online 24/7 via LifetimeBenefitSolutions.com. While online, you can:

- Submit claims for reimbursement
- View claims history
- Sign up for Direct Deposit
- Check your available balance
- Access forms such as Direct Deposit, Certification of Medical Necessity, Release of Information and various Reimbursement Request forms
- Enter your email address to receive important Plan related materials
- Use our online services, such as our online calculator to estimate your out-of-pocket expenses and our online eligible expense listing

To access your account online, visit LifetimeBenefitSolutions.com and click on the FSA/HRA/HSA Login button in the upper right hand corner of your screen. For detailed instructions on how to view your account online, click on the "Participants" tile on the home page, then select the "FSA/HRA/HSA/QTB" tile. Click on the link for "Login Directions to your Reimbursement Account" to access the step-by-step instructions. Your initial username will be the first letter of your first name, your last name, followed by the last four digits of your Social Security Number. Your password will be the first letter of your first name (lower case) followed by your five digit zip code.



The Health Spending Card

The Health Spending Card is a convenient payment method...you simply swipe the card without incurring an out-of-pocket expense! Behind the scenes, the provider is paid and the amount is deducted from your account balance. You don't have to file a claim form for reimbursement—the payment function is fully automated.

Cashless but Not Paperless:

Each time you use your Health Spending Card, you must be able to prove you used it to pay for a Plan eligible item or service. Fortunately, technology behind the Health Spending Card automatically substantiates the vast majority of your transactions. You will receive a letter asking you to send in copies of your receipt and necessary documentation for those transactions that can't be automatically substantiated with supporting technology.

Purchasing Items with the Card:

When you purchase items with the card, such as over-the-counter (OTC) items, they may be autosubstantiated if the merchant uses a special barcoding system called Inventory Information Approval System (IIAS). You will not be sent an RFI letter for transactions that are automatically substantiated. Eligible OTC items classified as not drugs and medicines, such as bandages, have the IIAS barcodes directly on the product. These items may be purchased with the card; no additional rules apply.

The IRS states that OTC items classified as drugs and medicines, such as cough syrup, are only eligible if they are accompanied by a doctor's prescription. Additional rules apply to pay for eligible drugs and medicines that are accompanied by a doctor's prescription with the Health Spending Card: 1) the pharmacist must assign an Rx number; and 2) the pharmacist must retain a record of the Rx with the transaction details. Only if all rules are met can eligible OTC drugs and medicine be paid for



with a Health Spending Card. If the pharmacy is unable to meet the IRS rules, you must pay for the items out of pocket and then submit a claim form with the proper documentation including the doctor's prescription.

Paying for Services with the Card:

Paying a doctor's office copay is an example of paying for services with the card. However, in some cases, services provided at a medical, dental or vision office cannot be auto-substantiated. In these cases, you will receive an RFI letter asking for copies of your receipt and necessary documentation.

Important Health Spending Card Tips:

- Keep all receipts associated with your Health Spending Card in a central location, and promptly reply when asked for a copy.
- The IRS states that services are eligible for reimbursement after the services have been rendered.
 Prepaying for services such as weight loss or fitness memberships is not allowed.
- The Health Spending Card will be mailed directly to your home address. Read all information enclosed with the card and sign the card to agree to the terms.
- If a merchant will not accept the card, just pay out of pocket and submit for reimbursement.



Remember-the Health Spending Card is cashless, but not always paperless! Be prepared to submit copies of your receipts and other documentation when requested.

Qualifying Health Care Expenses

Acupuncture Alcoholism treatment Ambulance Artificial limbs Artificial teeth Asthma treatments Body scans Braille books and magazines Breast reconstruction surgery following mastectomy Chelation therapy Chiropractors Co-insurance amounts Co-payments Deductibles Dental sealants Dental treatment Diagnostic items/services Drug addiction treatment

Drug overdose, treatment of Eye examinations, eye glasses, equipment and materials Fluoridation services Guide dog; other service animal Hospital services Immunizations Laboratory fees Laser eye surgery; Lasik Lodging at a hospital or similar institution Mastectomy-related special bras Medical alert bracelet or necklace Medical information plan charges Medical records charges Obstetrical expenses

Occlusal guards to prevent teeth grinding Operations Optometrist Organ donors Orthodontia Osteopath fees Oxygen Physical exams Physical therapy Preventive care screenings Prosthesis Psychiatric care Radial keratotomy Screening tests Seeing eye dog Sleep deprivation treatment Smoking cessation programs Speech therapy Stop smoking program Supplies to treat medical condition

Surgery Taxes on medical services and products Telephone for hearing impaired persons Television for hearing impaired persons Therapy Transplants Transportation expenses for person to receive medical care Tuition evidencing separate breakdown for medical expenses Vaccines Vision correction procedures Wheelchair X-ray fees

Potentially Qualifying Health Care Expenses

A Certification of Medical Necessity Form must be completed by your physician.

AA meetings, transportation to Alternative healers Automobile modifications Birthing classes Blood storage Books, health related Car modifications Childbirth classes Counseling

Appearance improvements

Controlled substances in

violation of federal law

Car seats

Dyslexia treatment Fitness programs Gambling problem, treatment Health club fees Home improvements (such as exit ramps, widening doorways, elevator, etc.) Hormone replacement therapy

Electrolysis or hair removal

Hair removal and transplants

Funeral expenses

Household help

Hypnosis Lactation consultant Lamaze classes Language training Lead-based paint removal Lodging of a companion Long-term care services Massage therapy Mineral supplements Nursing services

Late fees (e.g., for late payment of bills for medical services) Maternity clothes Mattresses Missed appointment fees Personal trainer fees Psychoanalysis Psychologist Ultrasound, prenatal Varicose veins, treatment of Veterinary fees (service animals) Weight loss programs

Nutritionist's expenses

Occupational therapy

Recliner chairs Tanning salons and equipment Teeth whitening Veneers

Reading glasses Support braces Thermometers

Walkers

Cosmetic procedures Illegal operations and Ear piercing treatments

Ineligible Health Care Expenses

Qualifying Over-The-Counter (OTC) Items

Arthritis gloves Bandages (Examples: Band- Aid, Curad, Ace) Blood pressure monitoring devices Blood sugar test kits and test strips Carpal tunnel wrist supports Cold/hot packs Contact lenses, materials and equipment Crutches Dentures, denture adhesives Diabetic supplies (including Insulin) First aid kits Gauze pads Glucose monitoring equipment Hearing aids Medical monitoring and testing devices Orthopedic shoe inserts Pregnancy test kits

This is not a comprehensive list and is subject to change at any time and without notice.

Potentially Qualifying OTC Expenses

Drug and Medicine items require a prescription completed by your physician and are not eligible for payment with the Health Spending Card. Other items in this category require a Certification of Medical Necessity form completed by your physician.

Acne treatment Air conditioner Air purifier Allergy medicine Allergy treatment products; household improvements to treat allergies Antacids (Examples: Maalox, Prilosec OTC, Zantac) Antibiotic ointments (Examples: Bacitracin, Neosporin) Antihistamines (Examples: Benadryl, Claritin) Anti-itch creams (Examples: Benadryl, Cortaid, Ivarest) Aspirin Bactine Calamine lotion Chondroitin Claritin, an allergy drug Cold medicine (Examples: Comtrex, Sudafed) Compression hose

Cough suppressants (Examples: Pediacare, Robitussin, cough drops) Decongestants (Examples: Dimetapp, Sudafed) **Diabetic socks** Diaper rash ointments and creams (Example: Desitin) Diarrhea medicine (Examples: Imodium, Kaopectate) **Dietary supplements** Eczema treatments Expectorants (Examples: Comtrex, Robitussin) Fiber supplements First aid cream Glucosamine Hemorrhoid treatments Example: Preparation H)

Herbs Holistic or natural healers. and drugs and medicines Humidifier Incontinence supplies Insect bite creams and ointments (Examples: Benadryl, Cortaid) Lactose intolerance tablets (Example: Lactaid) Laxatives (Example: Ex-Lax) Medicines and drugs Menstrual pain relievers Motion sickness pills (Examples: Bonine, Dramamine) Nasal strips or sprays Nutritional supplements Pain relievers (Examples: Advil, Aspirin, Tylenol) Petroleum jelly Prenatal vitamins

Probiotics Rehydration solution (Example: Pedialyte) Retin-A Rogaine Sinus medications (Example: Sudafed) Special foods St. John's Wort Sunburn creams and ointments Sunalasses Sunscreen Throat lozenges (Examples: Cepacol, Chloraseptic) Toothache and teething pain relievers (Example: Orajel) Treadmill Vitamins Wart remover treatments Wigs Yeast infection medications The IRS has not yet released a

The IRS has not yet released a detailed and brand specific list of drugs and medicine.

Toothbrushes Toothpaste

Ineligible OTC Expenses

- Dental floss Deodorant Diet foods Face creams Feminine hygiene products
- Hair colorants Mouthwash Perfume, Cologne Permanent waves Safety glasses

Shampoos Shaving cream or lotion Skin moisturizers, hand lotion Soaps Toiletries

Eligibility rules for OTC items may change. Drug and Medicine items require a physician's prescription, and may not be purchased with a Health Spending Card. The ability to pay for eligible items with the Health Spending Card may vary by merchant and is dependent on the merchant's IIAS system.

This is not a comprehensive list and is subject to change at any time and without notice. Items listed in each category may be reclassified into another category depending on future IRS guidance.

Eligible Dependent Care Expenses

- Care in your home, someone else's home, or in a daycare center for child care and/or eldercare. Licensing requirements may apply.
- Registration fees for a daycare.
- Before and after school care for children under age 13.
- Education expenses for a child not yet in kindergarten, such as nursery school expenses.
- Expenses paid to a relative are eligible, however, the relative cannot be under age 19 or a tax dependent.
- Day camp (not overnight) expenses if the camp qualifies as a daycare center.
- FICA and FUTA payroll taxes of the daycare provider.



Note: This is not a comprehensive list.

Flexible Spending Account Enrollment Form



| Participant Name (First, MI, Last): | | | | |
|---|--|---|---|-----------------------------------|
| Social Security Number: | Phone | Number (|) | |
| Address: | | | | |
| City, ST, ZIP: | | | | |
| Date of Birth:/// | Date of Hire: | / | / | |
| Email Address: | | | | |
| FSA Benefit Election | Per Pay Period Amount | Total Annual Amount | | # Pays Per Year |
| Health Care Election—Standard | \$\$ | | | |
| Health Care Election—Limited | \$\$ | | | |
| Dependent Care Election | \$ | \$ | | |
| Check the boxes if you are enrolled in any of t Automated Claims Transfer: If you are eligible insurance provider may automatically be reim fits (COB) with other Plans. This feature is not | for ACT (check with your Em bursed to you, unless you or | nployer), certai any of your de | n expenses su ependents ha | ubmitted through your |
| □ I do not want ACT or I have COB a | nd am not eligible for ACT. | 5 | | |
| | - | _ | | use or dependents |
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Forward copy of Enrollment Form or provide data on a file to . Lifetime Benefit Solutions

Flexible Spending Account Enrollment Form



Direct Deposit:

Direct Deposit sends claim reimbursement payments directly to your personal bank account. Direct deposit notification statements will be emailed to you with the details of the reimbursement. If you provide incorrect information and corrective transactions are required, your account may be charged a \$25 processing fee. Direct deposit transactions are not subject to the typically imposed \$30 check minimum.

Things to Consider Upon Enrollment:

- Your FSA account refers to the combined health care and dependent care components.
- By enrolling in the FSA program, you agree to have your compensation reduced by the amount elected.
- Your election applies to this Plan year only. To continue in the Plan, you must re-enroll each year.
- Annual health care elections are available for reimbursement in full on the first day of the Plan year.
- Dependent care elections are available for reimbursement based on current balance.
- FSA accounts are tracked separately and cannot be combined. These elections are in addition to any premiums you pay on a pre-tax basis for employer sponsored health insurance.
- The dependent care account pays for daycare services needed for a qualifying dependent while you work. A qualifying dependent is a child under age 13 who is claimed as a dependent on your federal income tax return (special rules apply for divorced parents), a disabled spouse, and any other dependent on your tax return who resides in your home and is physically or mentally disabled.
- You may file claims for reimbursement from your FSA accounts for qualified expenses incurred during the Plan year and after becoming a participant. Depending on the provisions in your Plan, some or all of the funds remaining in your FSA account after the end of the Plan's run-out period may be forfeited.
- You will pay the Employer for any tax liability or penalties it incurs if you are reimbursed for an expense that is not a qualified expense, unless you repay the amount or off-set that amount with additional eligible claims within the same Plan year.
- You cannot change the amount of your FSA contributions or pre-tax health insurance premiums, unless you have a qualifying "life change" event as defined in the Plan and satisfy any other conditions for changes contained in the Plan and tax law.
- Your FSA contributions will terminate when your employment terminates. You must check with your Employer to determine if you can elect to continue your health care contributions on an after-tax basis, as allowed under COBRA.
- Your employer may change the amount of your FSA elections if necessary to satisfy tax law requirements.
- You understand that you must provide acceptable documentation for every claim you submit, including Health Spending Card purchases upon request.
- You will keep copies of all documents submitted to Lifetime Benefit Solutions for your own personal records; Lifetime Benefit Solutions is not responsible for retaining copies of your receipts beyond the current Plan year.
- Flexible Spending Accounts and Health Reimbursement Accounts are subject to Federal Law which generally supersedes state law.
- Only spouses and dependents for Federal Tax purposes are eligible for tax-free Flexible Spending Accounts and Health Reimbursement Accounts benefits.



Reimbursement Request Form

| Employer Name: |
|-------------------------------------|
| Participant Name (First, MI, Last): |
| Social Security Number: |
| Address: |
| City, ST, ZIP: |
| Date of Birth:// Phone Number () |

Please notify your employer of any address change. Lifetime Benefit Solutions will not make address changes from this form.

| Claimant Name | Date of Service | Amount | Plan Code* | Type of Service/Item Purchased | # of Miles | Claim Ref # |
|---------------|-----------------|-----------|---------------|--------------------------------|------------|-------------|
| John Sample | 10/1/2014 | \$ 150.25 | F | Doctor visit copay | 12 | Example |
| | | \$ | | | | 01 |
| | | \$ | | | | 02 |
| | | \$ | | | | 03 |
| | | \$ | | | | 04 |
| | | \$ | | | | 05 |
| | | \$ | | | | 06 |

Use one of the Plan Code's below to indicate the account from which payment should be made. Your employer may not offer all the benefit types listed below and certain restrictions may apply. If your employer offers multiple benefit types, Lifetime Benefit Solutions will process the reimbursement based on the rules established by your employer. For example, if you have both an FSA and HRA account, and your employer has identified the FSA as the "pay first" account, your expenses will be applied to your FSA until the balance is depleted with any additional expenses applied to your HRA.

| *Plan Code | Plan Code Description |
|------------|---|
| F | Flexible Spending Account (FSA) or Limited Purpose FSA: Health Care Expenses Only. For Dependent Care expenses, use the Dependent Care Account Reimbursement Request Form |
| н | Health Reimbursement Account (HRA) or Retiree Reimbursement Account (RRA) |
| Р | Parking Account (cannot claim miles associated with Parking) |
| Т | Transit Account (cannot claim miles associated with Transit) |
| I | Individual Insurance Policy Premiums |
| М | To submit for medical mileage associated with Debit Card transactions. You will only be reimbursed for the medical mile- age associated with the miles traveled, since you paid for the service with the Debit Card. |

By submitting this form to Lifetime Benefit Solutions, I certify the information is accurate, the expenses incurred were for myself, spouse or qualified dependents, and these expenses are not reimbursable under any other plan coverage. In addition, I have read the Reimbursement Request Instructions on the following page and agree to adhere to all terms specified. I understand if I do not follow the instructions my reimbursement may be delayed or denied.

- Mail to: Lifetime Benefit Solutions, Claims Dept, PO Box 211126 Eagan, MN 55121 or
- Fax to: 877-256-7228.
- Call Customer Service with questions at 800-327-7130.

Reimbursement Request Instructions

For All Account Types (FSA, HRA, Parking/Transit, RRA, Insurance Premium)

- For faster reimbursement processing you may be able to submit your claims online at www.lifetimebenefitsolutions.com.
- Complete the top section, including Social Security Number or Employee ID.
- Submit one expense (either a product or service) per row, even if items are contained on the same receipt.
- Label the receipts to correspond to the Claim Ref #.
- If you have more items than the form can accept, use additional forms.
- Do not "lump" or group items together or write See Attached.
- All claims are subject to deadlines, as defined in your Summary Plan Description (SPD).
- The expenses you submit must qualify as valid expenses under the terms of the Plan, and the claimant receiving the services must be a qualifying individual as defined in the Plan.
- Retain a copy of the Reimbursement Request Form and receipts for your own personal records
- Call Lifetime Benefit Solutions Customer Service with questions at (800) 327-7130 during standard week-day business hours.
- Mail OR fax (but not both!) completed form with required documentation to:

Lifetime Benefit Solutions Claims Dept. PO Box 211126 Eagan, MN 55121 Fax # (877) 256-7228

Reporting Medical Mileage

- Medical mileage rates are set by the IRS and can be applied to transportation primarily for and essential to medical care.
- Indicate the total number of miles incurred with each service provided (i.e. round trip miles to visit the doctor).
- Lifetime Benefit Solutions will apply the current mileage rate and include the mileage amount in your total reimbursement.
- You may be required to produce additional documentation for each mileage expense you claim.

Medical Claims for FSA, HRA and RRA

- For each medical claim covered by your insurance carrier, submit an Explanation of Benefits (EOB). If your claims are not submitted to your insurance carrier, provide an itemized bill showing: date of service, provider name, patient name, charged amount, and description of services rendered.
- Do not send credit card receipts, original receipts or cancelled checks.
- The IRS states that Over-the-Counter (OTC) items classified as drugs and medicine are only eligible if they are accompanied by a doctor's prescription.
- Use Plan Code M to report medical mileage associated with a Debit Card transaction. For example, if you drove 20 miles to a doctor's appointment, and paid your copayment amount with the Debit Card, you should use Plan Code M to be reimbursed for the 20 miles you drove. You should still complete the full line of information, but you will only be reimbursed for the mileage, not the copayment amount.

Dependent Care Claims

• Please use the separate form titled Dependent Care Account Reimbursement Request Form.

Parking/Transit Claims

• The only type of parking that is eligible for tax-free reimbursement is qualified parking on (or near) the employer's facility, or on (or near) a location from which the employee commutes to work by public transportation. If the parking is on (or near) the employee's residence, it is not eligible for tax-free reimbursement.

Individual Insurance Premium

• The bill from the insurance carrier must identify participant, premium amount, coverage period, and policy number.



The cure for benefits as usual.

LifeimeBenefitSolutions.com