

## Quality Healthcare 2019



**452,000**

Outpatients  
provided care



**63,000**

Emergency  
services visits



**22,000**

Patients admitted



**4,000**

Babies delivered

## A Top CNY Employer

1	Cornell University	8,971
2	Upstate Medical University	7,275
3	St. Joseph's Health	4,781
4	Oneida Indian Nation Ent.	4,750
5	Walmart	4,660
6	Syracuse University	4,623
7	Lockheed Martin	4,200
8	Price Chopper	4,020
9	<b>Crouse Health</b>	<b>3,300</b>
10	Tops	3,196

Source: CenterState CEO 2019

**S** Official healthcare provider  
of Syracuse® Athletics



 **CROUSE HEALTH**

# FACTS

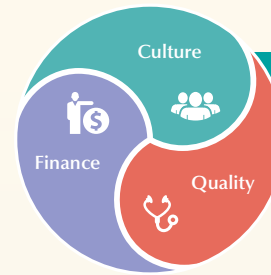
2020

## MISSION

To provide the best in patient care and to promote community health.



- ▶ New York State-designated **regional referral center for perinatal & neonatal intensive care (NICU) services**
- ▶ **Delivers more babies** than any other hospital in Central New York (nearly 4,000 in 2019)
- ▶ Crouse cardiologists regional leaders in **interventional and diagnostic cardiac care**; lowest door-to-treatment times in CNY
- ▶ Operates region's only **pediatric cardiac catheterization program**
- ▶ Only **American Heart Association designated *Mission: Lifeline*** hospital in CNY
- ▶ New York State certified **Comprehensive Stroke Center** (and first area hospital to achieve 'Gold Plus' quality performance status from the American Heart/Stroke Associations)
- ▶ Home to the Crouse Neuroscience Institute, which features **the latest neuroendovascular stroke rescue technology**
- ▶ Largest **outpatient surgery program** in Central New York (3 locations)
- ▶ Only **bariatric (weight loss) surgery program** in CNY to earn both Blue Distinction Center + and Blue Distinction Center designation from Excellus BC/BS
- ▶ Performs more **GYN surgical procedures** than any other area hospital
- ▶ Region's **largest, multi-specialty robotic surgery program**, performing over 1,750 procedures in 2019
- ▶ Operates the only **hospital-based addiction treatment program** in Central New York (outpatient and inpatient)
- ▶ **253 students currently enrolled** in the Pomeroy College of Nursing
- ▶ Operates **Crouse Medical Practice**, multispecialty physician practice with multiple locations in Onondaga County and more than 95 clinical providers offering an extensive array of services, including primary care and specialty care in the following areas: cardiology, endocrinology, interventional pain management, laboratory services, mental health services, neurology, neuro-oncology, neurosurgery, neurovascular surgery and stroke care, pulmonology, sleep medicine, postpartum depression and psychiatry and general surgery



## Economic & Community Impact 2019

**\$506,000,000**

Crouse Health's annual operating budget. The health system's payroll expenditures serve as an important economic stimulus, creating and supporting jobs throughout the local and regional economies.

**\$3,655,730**

Amount of charity care Crouse Health provided in 2019.

**\$232,000,000**

Total payroll in 2019

**\$59,600,000**

Total cost of employee benefits in 2019.

**85%** Percentage of Crouse patients applying for charity care who received free or significantly reduced cost of care in 2019 (down from 91% in 2018). Nearly all of the remaining 15% received a discount on their hospital bill based on economic need and circumstances.

**\$56,600,000**

Amount paid to local and regional vendors in 2019.

**\$21,449,392**

Medicaid subsidized healthcare services at Crouse in 2019 (difference between actual cost to deliver care and government reimbursement to the hospital).

Dollars earned by our employees are spent on groceries, clothing, mortgage payments, rent and entertainment, which is more than **\$722,000,000\*** in economic activity for the local/regional economy annually.

\* HANYS 2019 Economic Impact Report

**10,000+**

Number of people reached through our Community Engagement wellness and education programs/initiatives.

