Quality Healthcare 2020



463,012*
Outpatient

VISITS
* Includes Crouse Hospital and
Crouse Medical Practice



20,350 Patients

admitted



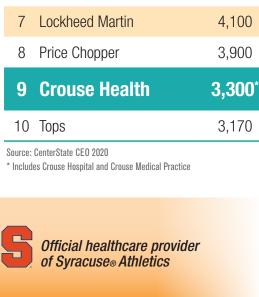
50,000 Emergency services visits



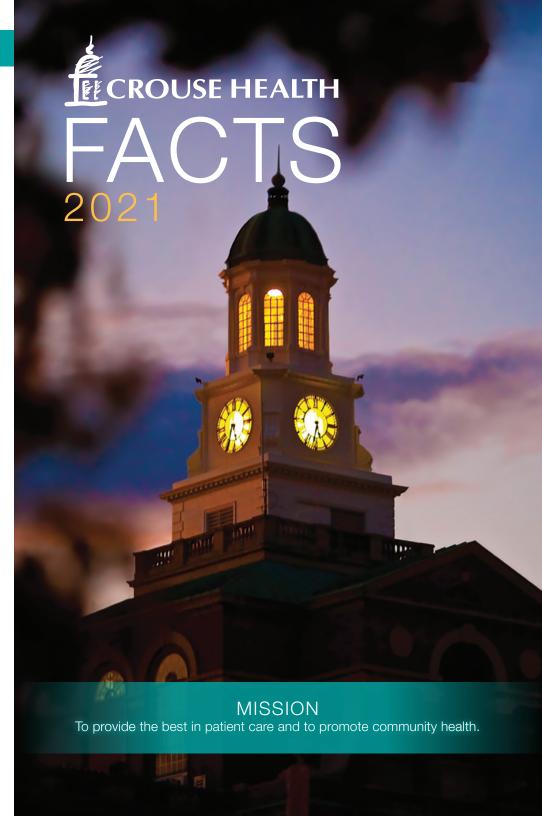
3,800
Babies
delivered

A Top CNY Employer

1	Cornell University	8,336
2	Upstate Medical University	7,523
3	St. Joseph's Health	4,824
4	Syracuse University	4,765
5	Oneida Indian Nation Ent.	4,750
6	Walmart	4,600
7	Lockheed Martin	4,100
8	Price Chopper	3,900









Economic & Community Impact 2020

\$538,500,000

Crouse Health's annual operating budget

The health system's payroll expenditures serve as an important economic stimulus, creating and supporting jobs throughout the local and regional economies.



Health provided in 2020

Percentage of Crouse patients applying for charity care who received free or significantly reduced cost of care in 2020

Nearly all of the remaining 14% received a discount on their hospital bill based on economic need and circumstances.



\$56M Total cost of employee benefits in 2020

\$17,418,041

Medicaid subsidized healthcare services at Crouse in 2020 (difference between actual cost to deliver care and government reimbursement to the hospital)



Economic activity for the local/regional economy annually from dollars earned by our employees that are spent on groceries, clothing, mortgage payments, rent and entertainment

* HANYS 2020 Economic Impact Report

\$58M

Amount paid to local and regional vendors in 2020



6,000+

Number of people reached through our Community Engagement wellness and education programs/initiatives

Crouse Facts

- » New York Statedesignated regional referral center for perinatal & neonatal intensive care (NICU) services
- >> Delivers more babies than any other hospital in Central New York (nearly 4,000 in 2020)
- Crouse cardiologists regional leaders in interventional and diagnostic cardiac care; lowest door-totreatment times in CNY
- Operates region's only pediatric cardiac catheterization program
- >> New York State certified Comprehensive Stroke Center (and first area hospital to achieve 'Gold Plus' quality performance status from the American Heart/ Stroke Associations)
- >> Home to the Crouse Neuroscience Institute, featuring the latest neuroendovascular stroke rescue technology

- Market leader in bariatric (weight loss) surgery
- >>> Regional leader in GYN Oncology surgery
- >>> Region's largest, multi-specialty robotic surgery program, performing over 1,600 procedures in 2020
- >> Operates the only hospital-based addiction treatment program in Central New York (outpatient and inpatient)
- >> 290 students currently enrolled in the Pomeroy College of Nursing
- >> Operates Crouse
 Medical Practice, a
 multispecialty physician
 practice with more than
 120 primary care and
 specialty care providers