

Quality Healthcare 2020



463,012*
Outpatient
visits



20,350
Patients
admitted



50,000
Emergency
services visits



3,800
Babies
delivered

* Includes Crouse Hospital and
Crouse Medical Practice

A Top CNY Employer

1	Cornell University	8,336
2	Upstate Medical University	7,523
3	St. Joseph's Health	4,824
4	Syracuse University	4,765
5	Oneida Indian Nation Ent.	4,750
6	Walmart	4,600
7	Lockheed Martin	4,100
8	Price Chopper	3,900
9	Crouse Health	3,300*
10	Tops	3,170



Source: CenterState CEO 2020

* Includes Crouse Hospital and Crouse Medical Practice

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4-12-21

CROUSE HEALTH FACTS 2021

MISSION
To provide the best in patient care and to promote community health.



Economic & Community Impact 2020

\$538,500,000

Crouse Health's annual operating budget

The health system's payroll expenditures serve as an important economic stimulus, creating and supporting jobs throughout the local and regional economies.

\$3,213,982

Amount of charity care Crouse Health provided in 2020

86% Percentage of Crouse patients applying for charity care who received free or significantly reduced cost of care in 2020

Nearly all of the remaining 14% received a discount on their hospital bill based on economic need and circumstances.

\$234M Total payroll in 2020

\$56M Total cost of employee benefits in 2020

\$17,418,041

Medicaid subsidized healthcare services at Crouse in 2020 (difference between actual cost to deliver care and government reimbursement to the hospital)

\$723M*

Economic activity for the local/regional economy annually from dollars earned by our employees that are spent on groceries, clothing, mortgage payments, rent and entertainment

\$58M

Amount paid to local and regional vendors in 2020

6,000+

Number of people reached through our Community Engagement wellness and education programs/initiatives

* HANYS 2020 Economic Impact Report

Crouse Facts

» New York State-designated **regional referral center for perinatal & neonatal intensive care (NICU) services**

» **Delivers more babies** than any other hospital in Central New York (nearly 4,000 in 2020)

» Crouse cardiologists regional leaders in **interventional and diagnostic cardiac care**; lowest door-to-treatment times in CNY

» Operates region's only **pediatric cardiac catheterization program**

» New York State certified **Comprehensive Stroke Center** (and first area hospital to achieve 'Gold Plus' quality performance status from the American Heart/Stroke Associations)

» Home to the Crouse Neuroscience Institute, featuring **the latest neuroendovascular stroke rescue technology**

» Market leader in **bariatric (weight loss) surgery**

» Regional leader in **GYN Oncology surgery**

» Region's **largest, multi-specialty robotic surgery program**, performing over 1,600 procedures in 2020

» Operates the only **hospital-based addiction treatment program** in Central New York (outpatient and inpatient)

» **290 students** currently enrolled in the Pomeroy College of Nursing

» Operates Crouse Medical Practice, a multispecialty physician practice with more than 120 primary care and specialty care providers